

21/10/2020

Statement on phishing email

Bank of China (Hong Kong) ("BOCHK") would like to alert its customers and the general public to a phishing email purported to be sent by BOCHK, with email addresses as follows:

ronaldli @ bocltdhk.com info_ronaldli @ bocltdhk.com

The phishing email intends to swindle customers out of money and identification documents. BOCHK declares that it has no connection with this phishing email. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Anyone who has received the aforesaid phishing email and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the screenshots of the phishing email:

From: <<u>ronaldli@bocltdhk.com</u>>
Date: XXXXXXXXX
Subject: Re: Account Approved.
To: XXXXXXXXXX

Dear XXXXXXXXXX.

This is to inform you that approvals for your offshore account opening application have been granted, and just as I have previously notified you in our email correspondence, do find below the BOC control XXXXXX wire coordinates to enable you to wire your account opening deposit.

As soon as the wire transfer is effected, kindly forward the wire receipt to my email, so that I can commence the account opening process immediately without any delays, and forward your online credentials to your email, for you to log in and confirm all details and start transacting with your new offshore account under my management, and I shall also forward my personal contact details to you for easy and faster communication as I did inform you earlier.

BANK OF CHINA HK LTD

ADD: XX/F Bank of China Tower 1 Garden Road Hong Kong.

A/C N0: 012-XXX-X-XXXXXXX-X

A/C NAME: XXXXXXXXXXXXXXXX

ADD: XX/F Bank of China Tower 1 Garden Road Hong Kong.

Ronald Li

Director Bank of China Private Banking Hong Kong Ltd. Address: UG/F Bank Of China Building 2A Des Voeux Road. Central, Hong Kong

电子邮件 Email:<u>ronaldli@bocltdhk.com</u> 电子邮件 Email:<u>info_ronaldli@bocltdhk.com</u> 方向 Tel:+ 852 XXXX XXXX 传真 Fax Number:+ 852 XXXX XXXX

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Mi ă nzé sh ē ngmíng.

Gã i diànz ĭ yốu
jiàn de rènhé shìtú d \bar{o} u shì fã jiàn rén de shìtú, chú
fē i fā jiàn rén tèbié shē ngmíng shì zhō ngguố yínháng s
 ī rén yínháng huồ qí z ĭ gō ngs ī de shìtú.

Gā i yốu jiàn jí qĩ fũ jiàn jĩ n shìyông yú zh ĩ dìng de sh ō u jiàn rến, bìngqi ĕ k ẽ néng b ā ohán tèquán, zhu ā n y ŏ u hé s ĩ rén xìnx ĩ . Rúgu ŏ nín sh ō u dào de shì cuồwù de yốu jiàn, q ĩ ng ji ā ng qí sh ā nchủ bìng lìjí t ō ngzh ĩ f ā jiàn rén. Zh ō ngguố yínháng s ĩ rén yínháng duì y ĩ n f ā sông c ĩ diànz ĩ yốu jiàn zhíji ẽ huỏ jiàn ji ē zảochéng de rènhé s ũ nsh ĩ huỏ s ũ nhài bù chéngd ā n rènhé zérèn. DISCLAIMER.

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On XXXXXX, < nonaldli@bocltdhk.com > wrote:

Dear XXXXXX.

This is to acknowledge all your email communication and to inform you that I have resumed work today. As regards to enquire about linking your account in the UK with that of HK, the answer is No, your account cannot be linked, as we have no server connectivity.

BOC UK is still owned and operated by (BOC) but it is operated as an independent offshore bank in the UK, strictly under the laws and regulation of the UK banking guild lines, and has no connectivity of account between BOC HK and BOC UK or BOC NY. I am sure your BOC bankers in the UK should have educated you on the difference.

However, be informed that to open an offshore account in HK requires you to have a resident guarantor, and I have discussed this with your friend XXXXXX and he enjoins me to assist, therefore, I'm informing you that I have gotten a lawyer friend of mine who is willing to assist in that regard.

Moving forward you will be required to fulfill the attached account opening forms to the best of your understanding, and be rest assured that in the event that there is any omission in filling out the forms, never to worry as I will do the needful by correcting and adding the omitted information.

Now you will have to indicate what currency you wish to operate your account with, and secondly, when returning the forms, you

will be required to also attach a scanned copy of a passport size photo, and a scan signature specimen.

Also, be informed that a non-resident offshore account requires an account opening deposit after submitting all documents, I will send to you a control BOC wire coordinate to enable you to wire your account opening deposit which shall be transferred into your new offshore account as soon as we receive your wire, for immediate activation and all your online login credentials forwarded to you to begin operating your account as you wish.

This is going to be predominately an online operation of shore account, as a lot has changed after the coronavirus incident, that took the world by storm, our offshore customers can now operate their account from anywhere in the world with an online transfer limit of (\$20m) per week.

So therefore you have nothing to worry about as I will be your direct account manager and in the event that you require to make a direct transfer from the bank here, you will forward your instruction to me to affect the confirmation process, to either stop the transfer or release the transfer at any time.

In closing, this communication, below are the different account opening deposit amount for Private banking wealth management.

The Minimum deposit for GDP = 10,000 The minimum deposit for Euro = 10,000 The minimum deposit for USD = 15,000

Ronald Li

Director Bank of China
Private Banking Hong Kong Ltd.
Address: UG/F Bank Of China Building
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方向 Tel:+ 852 XXXX XXXX

传真 Fax Number:+ XXXX XXXX

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Mi ă nzé sh ē ngmíng.

Gā i diànz \underline{i} yốu jiàn de rènhế shìtú d \overline{o} u shì fā jiàn rén de shìtú, chú f \overline{e} i f \overline{a} jiàn rén tèbié sh \overline{e} ngmíng shì zh \overline{o} ngguố yínháng s \overline{i} rén yínháng huờ qí z \underline{i} g \overline{o} ngs \overline{i} de shìtú.

Gā i yốu jiàn jí qí fù jiàn j $_{1}$ n shìyòng yú zh $_{1}$ dìng de sh $_{0}$ u jiàn rén, bìngqi $_{0}$ k $_{0}$ néng b $_{1}$ a ohán tèquán, zhu $_{1}$ n y $_{0}$ u hé s $_{1}$ rén xìnx $_{1}$. Rúgu $_{0}$ nín sh $_{0}$ u dào de shì cuòwù de yóu jiàn, q $_{1}$ ng ji $_{0}$ ng qí sh $_{0}$ nchú bìng lìjí t $_{0}$ ngzh $_{1}$ f $_{0}$ jiàn rén. Zh $_{0}$ ngguó yínháng s $_{1}$ rén yínháng duì y $_{1}$ n f $_{0}$ song c $_{1}$ diànz $_{1}$ yóu jiàn zhíji $_{0}$ huò jiànji $_{0}$ zàochéng de rènhé s $_{1}$ nsh $_{1}$ huò s $_{1}$ nhài bù chéngd $_{0}$ n rènhé zérèn. DISCLAIMER.

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Bank of China (Hong Kong) Limited