

22 October 2020

Notice of Amendments to the “General Information”, “General Banking Services Charges” and “Supplemental Information On Renminbi Services”

Thank you for choosing the banking services of Bank of China (Hong Kong) Limited (the “Bank”).

Please be informed that the Bank’s “General Information”, “General Banking Services Charges” and “Supplemental Information On Renminbi Services” have been amended and will be effective from 22 November 2020 (“Effective Date”). Please find below details of the amendments. Part A below sets out a summary of the key amendments. In Part B, details of the amendments to different sections are provided for your ease of reference.

Part A. Summary of Key Amendments

“General Information”, “General Banking Services Charges” and “Supplemental Information On Renminbi Services”

Summary of amendments	Part B Section No.
To modify the eligible card type of cash withdrawal via "CUP" ATM network	1

Part B: Details of Key Amendments

“General Information”

Section	Amendments
1	“(also applicable to BOC UPI Dual Currency Credit Card linked with bank accounts)” is added in: – Paragraph 8 under BOC Card Section of the “General Information” (Page 7) – Paragraph 13 and 17 under Auto-transfer Service (Only applicable to BOC Card (Dual Currency)) Section of the “General Information” (Page 11)

“General Banking Services Charges”

Section	Amendments								
1	<p>“(Also applicable to BOC UPI Dual Currency Credit Card linked with bank accounts)” is added in “General Banking Services Charges” – BOC Card</p> <table border="1"> <thead> <tr> <th>Item</th> <th colspan="2">Service Charge and Fee</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Cash withdrawal via "CUP" ATM network (Also applicable to BOC UPI Dual Currency Credit Card linked with bank accounts)</td> <td>Cash withdrawal from RMB account</td> <td>RMB15 per transaction</td> </tr> <tr> <td>Cash withdrawal from HKD account</td> <td>HK\$15 per transaction</td> </tr> </tbody> </table>	Item	Service Charge and Fee		Cash withdrawal via "CUP" ATM network (Also applicable to BOC UPI Dual Currency Credit Card linked with bank accounts)	Cash withdrawal from RMB account	RMB15 per transaction	Cash withdrawal from HKD account	HK\$15 per transaction
Item	Service Charge and Fee								
Cash withdrawal via "CUP" ATM network (Also applicable to BOC UPI Dual Currency Credit Card linked with bank accounts)	Cash withdrawal from RMB account	RMB15 per transaction							
	Cash withdrawal from HKD account	HK\$15 per transaction							

“Supplemental Information On Renminbi Services”

Section	Amendments
1	<p>“(also applicable to BOC UPI Dual Currency Credit Card linked with bank accounts)” is added in Paragraph 1 of Clause 5.2 of the “Supplemental Information On Renminbi Services (Page 6)”</p>

The amendments above shall be binding on you if you continue to maintain your account(s) with the Bank or use any of our banking, financial or other services on or after the Effective Date. If you do not accept the amendments, we may not be able to continue to provide services to you. Should you have any enquiry/response, please contact our staff or call our Personal Customer Service Hotline at (852) 3988 2388.

The new version of the “General Information”, “General Banking Services Charges” and “Supplemental Information On Renminbi Services” will be available on our website (www.bochk.com) from the Effective Date and will be displayed in our branches from 23 November 2020. Hard copy thereof can also be obtained at our branches upon request. Should there be any discrepancy

between the English and Chinese version of this notice, the English version shall prevail.

Bank of China (Hong Kong) Limited