

19 February 2021

Statement on phishing SMS and fraudulent website

Bank of China (Hong Kong) (“BOCHK”) would like to alert its customers and the general public to a phishing SMS and fraudulent website, which purported to be from BOCHK.

<https://bit.ly/37oOveV>

<https://getamoveonstudio.com/BOC>

The phishing SMS and fraudulent website intend to steal customers’ data, such as Internet Banking number/ username, Internet Banking password, cardholder’s name, BOC Card/ BOC credit card number, expiry date and card PIN, as well as SMS one-time password. BOCHK declares that it has no connection with the phishing SMS and fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

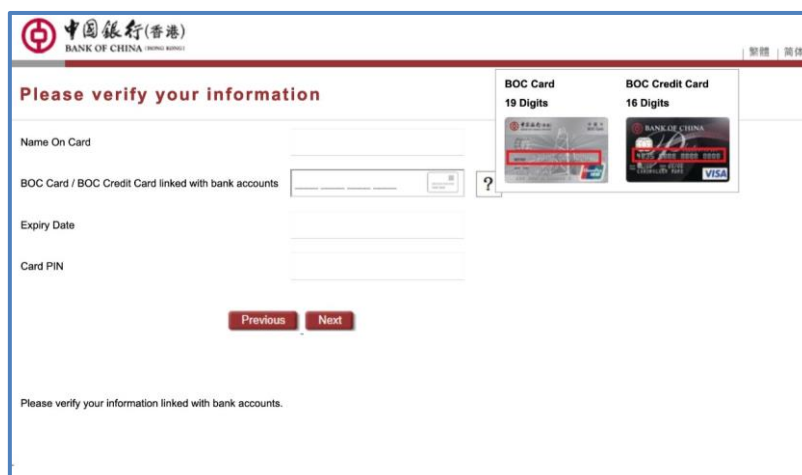
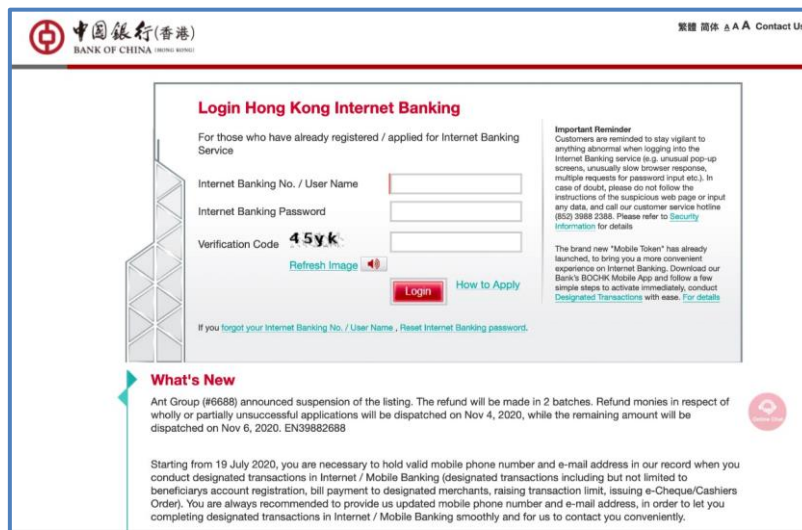
When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in SMSs, e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit www.bochk.com/en/security.html.

Anyone who has logged into the aforesaid fraudulent website and provided their information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the phishing SMS:



Below are the screenshots of the fraudulent website:



 中國銀行(香港)
BANK OF CHINA (HONG KONG)

Verified by
VISA 

Protect Your Card Online

Protect your card against unauthorized use online -**at no additional cost**. For details, [click here](#)

To use your card, please complete this page. You'll the confirm your own card online.

Amount : 50 HKDS
Commerce : BOCHK Internet Banking

To confirm the operation, enter the password that we have sent by SMS to your mobile

SMS KEY : (Required)

Bank of China (Hong Kong) Limited