

Notice Relating To The Daily Transfer Limit On Smart Account's Auto-Sweeping Function

Dear Customer,

With effect from 28 March 2021 (the “Effective Date”), the daily transfer limit on Smart Account’s auto-sweeping function^{1,2} will be capped at HKD100,000. That means, if a payment deposit exceeds the Smart Account balance cap and the auto-sweeping of such deposit to your Master Account by the Bank would lead to exceedance of the said daily transfer limit, such deposit will be rejected.

You may visit our FAQ (Home > More > e-Banking Service > Smart Account Service) at https://www.bochk.com/dam/deposits/smart_account_service/smartaccount_FAQ_en.pdf on or after the Effective Date for further details.

Should you have any enquiries, please call Bank of China (Hong Kong) Customer Service Hotline at (852) 3988 2388.

Bank of China (Hong Kong) Limited
24 February 2021

Note: This is a computer-generated document and no signature is required.

¹ In the event that the balance in your Smart Account exceeds the maximum balance cap set by us as a result of a deposit made to your Smart Account, we will transfer the full amount of such deposit to your Master Account.

² We may not be able to continue providing Smart Account service to you if you do not accept the above changes. You can also cancel the service through Mobile Banking / BoCPay.