

23 March 2021

Statement on phishing email and unauthorised website

Bank of China (Hong Kong) (“BOCHK”) would like to alert its customers and the general public to a phishing email and an unauthorised website purported to be from BOCHK, with the email address and the website address as follows:

privatebanking @ bochkprivate .com

http: // bochkprivate .com

In an attempt to mislead customers that the phishing email is sent from BOCHK, the above website address automatically re-directs customers to BOCHK’s private banking website without the Bank’s authorisation. The phishing email also contains contact details such as telephone no., address and email address that purported to be from an employee of BOCHK. BOCHK declares that it has no connection with the aforementioned phishing email and website address. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customers who have received the aforesaid phishing email, made payments or provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Bank of China (Hong Kong) Limited