

### 有關釣魚電郵/短訊的重要提示

中國銀行(香港) (「中銀香港」) 提醒客戶及公眾人士，慎防釣魚電郵/短訊，意圖騙取客戶的個人資料及金錢。

近日有騙徒偽冒郵政服務/航空公司/速遞公司發出釣魚電郵或短訊，以不同理由要求客戶點擊電郵或短訊內的超連結進行驗證或付費，例如訛稱客戶有包裹因故無法派遞而需額外付費，誘騙客戶在該超連結的偽冒網站內輸入個人及信用卡資料。

這些虛假電郵、短訊及偽冒網站的超連結會以不同網域名稱出現，如加上不同組合的英文字母、數字或符號，企圖誤導您及盜取客戶的個人及信用卡資料，從而用於非法用途，包括綁定流動支付及服務(例如XXX Pay)後，在本地或海外進行未經授權簽帳，或直接以盜取的資料進行未經授權的網上交易。

中銀香港重申不會以電話，或電郵、短訊、網上超連結、二維條碼或附件等方式，索取客戶的敏感個人資料，包括銀行賬戶資料、網上銀行用戶名稱、登入密碼、單次密碼或信用卡號碼。

本行呼籲客戶提高警覺，慎防受騙：

- 請小心保護個人資料，切勿向任何人透露個人資料及密碼，包括電話短訊的單次密碼。
- 切勿打開來歷不明的電郵、附件或超連結。如有懷疑，請即停止操作，切勿輸入任何資料，關閉視窗，並向銀行查詢。
- 切勿將任何資料輸入到不明來歷的應用程式或網址。
- 如客戶曾登入懷疑偽冒網站並提供資料，請即致電中銀香港客戶服務熱線(852) 3988 2388 (選取語言後，按 3、#、2)，並向警方舉報。若客戶曾透露密碼，請立即作出更改。
- 如客戶收到有關綁定流動支付及服務或網上銀行的可疑訊息，請立即報警求助及與本行聯絡。

本行會不時於本行網頁更新有關詐騙資訊提示，詳情請瀏覽 [www.bochk.com/tc/aboutus/fraudalert.html](http://www.bochk.com/tc/aboutus/fraudalert.html)。有關電子銀行服務的保安資訊，請瀏覽 <https://www.bochk.com/tc/security.html>。

以下為最近虛假電郵、短訊及偽冒網站的部分截圖：



虛假電郵



Dear Customer,

Your package is waiting for delivery. Please confirm the payment [REDACTED] on the link below, the online verification needs to be done in the next 14 days before it expires:

[Follow my package](#)

This email is provided for informational purposes only and does not guarantee delivery of the shipment. Unable to reply to this email. Your e-mail address will only be used for the announcement of the parcel of the above shipment and will not be saved for advertising purposes. If you no longer wish to receive the package announcement, please click here [REDACTED] [Notification Service](#)

[Website](#) [Contact](#) [Impressum](#)



[REDACTED] Mail & Logistics Group



Book a pair of flight tickets for 100 HKD\*; -

██████████ GOV.HK/ONLINE-GATEWAY-Number:

333299 Our reference number: 6859/ 0444

██████████ hk order of 2 x "GOV.HK-POST ██████████"

██████████ ██████████ Airways Limited® ██████████  
██████████ ██████████ mail.com

Dear ██████████ [mail.com](#),

Our company is celebrating 80 years since we have sold our first ticket. We th  
celebrate and to honor our customers that support us by booking with our co

You and a couple of lucky ones have been selected to take advantage of this  
100 HKD\* we are giving away a voucher that can be used to book two tickets  
with your loved one.

Can't wait? [Click here to get started.](#)

The voucher is available for one year from the date it was issued.

The link will be available for 48 hours so better hurry.

This is an automated notification email. Please do not reply to this message.



虛假短訊



█-Ship

由於欠缺資料 我們無法交付您的包裹 編號  
EB008363309HK █ post.cc



偽冒網站

hatted.com/HKP/s

### Payment details

Name On Card  
[Redacted]

Card number\*  
[Redacted] VISA

Expiration date\*  
[Redacted]



CVV code\*  
[Redacted]

I have read and accept the above [Terms and Conditions](#) (including the terms contained in the [Disclaimer](#)).

Pay and continue >

Redirection to the request  
please Wait....  
Please do not close this tab





### Protect Your Card Online

Protect your card against unauthorized use online -**at no additional cost**. For details, [click here](#)

To use your card, please complete this page. You'll the confirm your own card online.

Amount : 50 HKD\$  
Commerce : [Redacted] Post

The code you entered is not valid or has expired. We have sent you a new code. Please enter the code within three minutes.

SMS KEY :  (Required)

your request is being processed please wait..



中國銀行(香港)有限公司謹啟  
二零二一年四月二十七日