

May 2021

Notice to customer using TLS 1.1 protocol supported browsers

To protect your online banking account, Bank of China (Hong Kong) will stop supporting TLS1.1 protocol enabled browsers from 20th June 2021. Please check the browser version. If necessary, please arrange system upgrade as soon as possible to ensure you can access to the Personal and Corporate Internet/Mobile Banking services.

The bank will stop supporting the following browser versions:

- Microsoft Internet Explorer (8 or below version)
- Mozilla Firefox (22 or below version)
- Apple Safari (6 or below version)
- Google Chrome (21 or below version)
- Apple iOS Safari (4 or below version)
- Android OS Browser (4.3 or below version)

Please refer to the supplier's website for the details of upgrading your browser. For enquiry, please call our customer service hotline:

- Personal Internet Banking: (852) 3988 2388
- CBS Online: (852) 3988 2288
- BOCNET (HK): (852) 3988 1288
- FI Online: (852) 3988 2288

Bank of China (Hong Kong) Limited