

7 June 2021

### **Statement on phishing email**

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to a phishing email purported to be sent by BOCHK. The email address is “bank.china.hongkong@ gmail.com”.

BOCHK declares that it has no connection with any phishing email sent from the aforementioned email address. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any email that claims to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customers who have received the aforesaid phishing email and made payments or provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Bank of China (Hong Kong) Limited