

### 有关虚假短讯及伪冒网站的声明

中国银行（香港）有限公司（「中银香港」）提醒客户及公众人士慎防以下虚假短讯（请见截图）及伪冒中银香港网站：

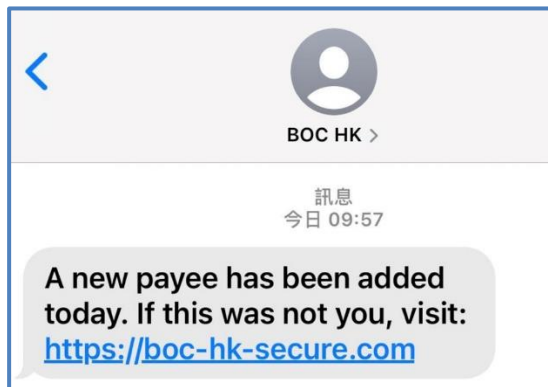
[https: // boc-hk-secure. com](https:// boc-hk-secure. com)

该虚假短讯及伪冒网站意图盗取客户的资料，如网上银行号码/用户名称及网上银行密码。中银香港特此声明与该短讯及网站没有任何关系，并已将有有关情况知会香港金融管理局及香港警方。


中银香港建议客户经电子银行服务进行交易时，应在浏览器直接输入中银香港网址（[www.bochk.com](http://www.bochk.com)），或经官方應用程式商店或可信来源下载的中银香港流动应用程式，接驳至网上银行或手机银行账户，切勿透过短讯、电邮、网上的超连结、二维码或附件登入该等账户或提供个人资料（包括密码）。本行会不时于本行网页更新有关诈骗资讯提示，详情请浏览 [www.bochk.com/tc/aboutus/fraudalert.html](http://www.bochk.com/tc/aboutus/fraudalert.html)。有关电子银行服务的保安资讯，请浏览 [www.bochk.com/tc/security.html](http://www.bochk.com/tc/security.html)。

任何人士如曾登入上述伪冒网站并提供客户资料，请即致电中银香港客户服务热线(852) 3988 2388（选取语言后，按 3、#、2）。

以下为虚假短讯的截图（只有英文）：



以下为伪冒网站的截图（只有英文）：

 中國銀行(香港)  
BANK OF CHINA (HONG KONG)


繁體 简体 A A Contact Us

### Login Hong Kong Internet Banking

For those who have already registered / applied for Internet Banking Service

Internet Banking No. / User Name

Internet Banking Password

Verification Code 

[Refresh Image](#) [How to Apply](#)

If you [forgot your Internet Banking No. / User Name](#), [Reset Internet Banking password](#).

**Important Reminder**  
Customers are reminded to stay vigilant to anything abnormal when logging into the Internet Banking service (e.g. unusual pop-up screens, unusually slow browser response, multiple requests for password input etc.). In case of doubt, please do not follow the instructions of the suspicious web page or input any data, and call our customer service hotline (852) 3988 2388. Please refer to [Security Information](#) for details


The brand new "Mobile Token" has already launched, to bring you a more convenient experience on Internet Banking. Download our Bank's BOCHK Mobile App and follow a few simple steps to activate immediately, conduct [Designated Transactions](#) with ease. [For details](#)

#### What's New

Effective from 20 June 2021, we will stop supporting TLS1.1 protocol enabled browsers. Please check the browser version. If necessary, please arrange system upgrade as soon as possible to ensure you can access to the Personal Internet/ Mobile Banking services. [Details](#)

Statement on phishing SMS messages and fraudulent websites. [Details](#)

**The new version of Questionnaire on Investment Preference**  
With effect from 23rd May 2021, the Questionnaire on Investment Preference ( QIP ) has been updated.



中國銀行(香港)有限公司謹啟  
2021年6月21日