

### 有關虛假短訊及偽冒網站的聲明

中國銀行(香港)有限公司(「中銀香港」)提醒客戶及公眾人士慎防以下虛假短訊(請見截圖)及偽冒中銀香港網站:

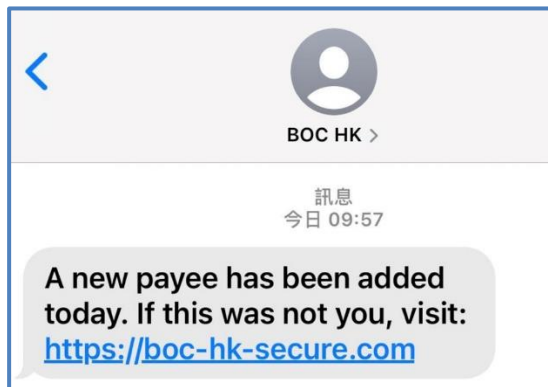
[https:// boc-hk-secure.com](https://boc-hk-secure.com)

該虛假短訊及偽冒網站意圖盜取客戶的資料,如網上銀行號碼/用戶名稱及網上銀行密碼。中銀香港特此聲明與該短訊及網站沒有任何關係,並已將有關情況知會香港金融管理局及香港警方。


中銀香港建議客戶經電子銀行服務進行交易時,應在瀏覽器直接輸入中銀香港網址([www.bochk.com](http://www.bochk.com)),或經官方應用程式商店或可信來源下載的中銀香港流動應用程式,接駁至網上銀行或手機銀行賬戶,切勿透過短訊、電郵、網上的超連結、二維條碼或附件登入該等賬戶或提供個人資料(包括密碼)。本行會不時於本行網頁更新有關詐騙資訊提示,詳情請瀏覽 [www.bochk.com/tc/aboutus/fraudalert.html](http://www.bochk.com/tc/aboutus/fraudalert.html)。有關電子銀行服務的保安資訊,請瀏覽 [www.bochk.com/tc/security.html](http://www.bochk.com/tc/security.html)。

任何人士如曾登入上述偽冒網站並提供客戶資料,請即致電中銀香港客戶服務熱線(852) 3988 2388(選取語言後,按 3、#、2)。

以下為虛假短訊的截圖(只有英文):



以下為偽冒網站的截圖（只有英文）：

 中國銀行(香港)  
BANK OF CHINA (HONG KONG)


繁體 简体 A A Contact Us

### Login Hong Kong Internet Banking

For those who have already registered / applied for Internet Banking Service

Internet Banking No. / User Name

Internet Banking Password

Verification Code 

[Refresh Image](#) [How to Apply](#)

If you [forgot your Internet Banking No. / User Name](#), [Reset Internet Banking password](#).

**Important Reminder**  
Customers are reminded to stay vigilant to anything abnormal when logging into the Internet Banking service (e.g. unusual pop-up screens, unusually slow browser response, multiple requests for password input etc.). In case of doubt, please do not follow the instructions of the suspicious web page or input any data, and call our customer service hotline (852) 3988 2388. Please refer to [Security Information](#) for details


The brand new "Mobile Token" has already launched, to bring you a more convenient experience on Internet Banking. Download our Bank's BOCHK Mobile App and follow a few simple steps to activate immediately, conduct [Designated Transactions](#) with ease. [For details](#)

#### What's New

Effective from 20 June 2021, we will stop supporting TLS1.1 protocol enabled browsers. Please check the browser version. If necessary, please arrange system upgrade as soon as possible to ensure you can access to the Personal Internet/ Mobile Banking services. [Details](#)

Statement on phishing SMS messages and fraudulent websites. [Details](#)

**The new version of Questionnaire on Investment Preference**  
With effect from 23rd May 2021, the Questionnaire on Investment Preference ( QIP ) has been updated.



中國銀行（香港）有限公司謹啟  
2021年6月21日