

August 2021

**Notice on the alteration of the “Online Investment Service Login Notification” and
“Securities Service” e-Alert methods**

To provide a better investment service online, starting from September 12, 2021, we will alter the “Online Investment Service Login Notification” and “Securities Trading Order Modification” methods - email notifications will remain but SMS notifications will be stopped. If you have not registered an E-mail address or your E-mail address is invalid, you will not be able to perform investment transactions on Mobile Banking (Online banking investment transactions will not be affected). Please register via “Setting > Change Personal Information” on Internet or Mobile Banking with two-factor authentication. For enquiries, please contact us via Online Chat or call our Customer Service Hotline (852) 3988 2388.

Bank of China (Hong Kong) Limited