

11 October 2021

Statement on Fraudulent Websites

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the public to the following fraudulent websites, which purported to be from BOCHK’s corporate internet banking platform iGTB NET:

[https:// 27.124.40.148](https://27.124.40.148)

[https:// 27.124.40.149](https://27.124.40.149)

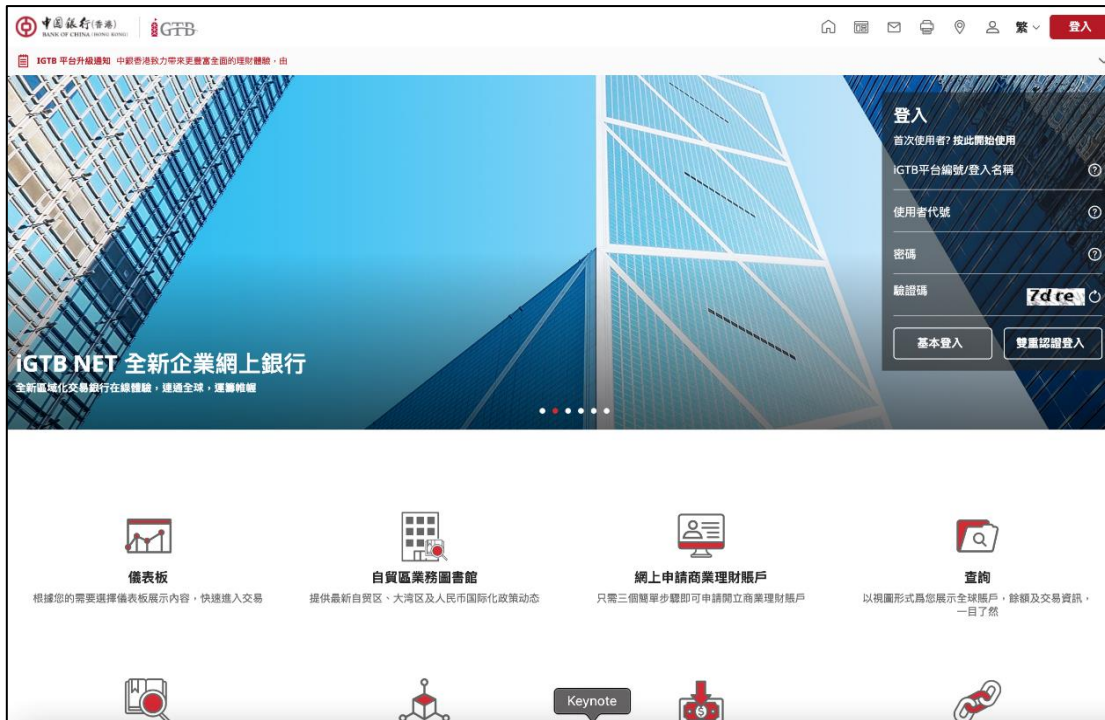
[https:// 27.124.40.171](https://27.124.40.171)

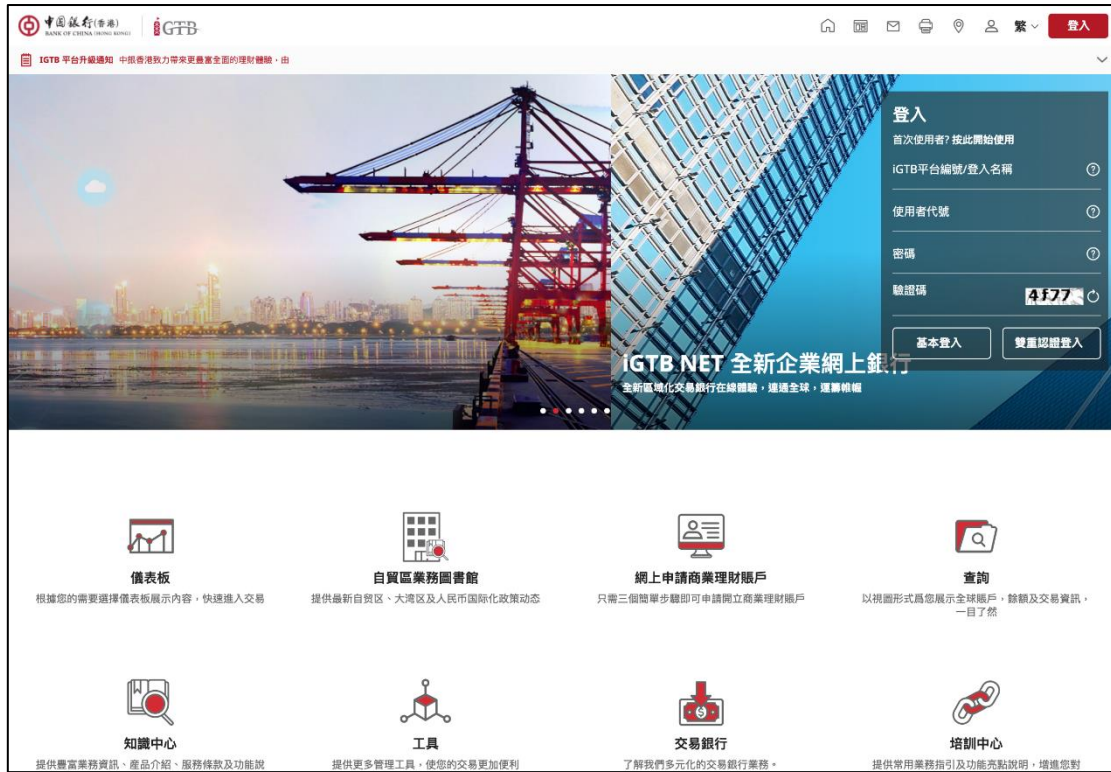
The fraudulent websites have a login page which intends to steal customers’ data, such as iGTB number/login name, user ID and password. BOCHK declares that it has no connection with the fraudulent websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit www.bochk.com/en/security.html.

Customer who has logged into the aforesaid fraudulent websites and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the screenshots of the fraudulent websites (Chinese only):





The screenshot displays the iGTB NET corporate online banking interface. At the top left, the Bank of China (Hong Kong) logo and 'iGTB' branding are visible. A navigation bar includes icons for home, search, mail, and user profile, along with a '登入' (Login) button. A notification banner reads 'iGTB 平台升級通知 中銀香港致力帶來更豐富全面的理財體驗。由...'. The main banner features a cityscape at night with a large crane and the text 'iGTB NET 全新企業網上銀行 全新區域化交易銀行在線體驗，遠達全球，運籌帷幄。'. On the right, a login panel includes fields for 'iGTB平台編號/登入名稱', '使用者代號', '密碼', and '驗證碼' (with '4f77' entered), and buttons for '基本登入' and '雙重認證登入'. Below the banner, eight service tiles are arranged in a 2x4 grid:

- 儀表板**: 根據您的需要選擇儀表板展示內容，快速進入交易
- 自貿區業務圖書館**: 提供最新自貿區、大灣區及人民幣國際化政策動態
- 網上申請商業理財賬戶**: 只需三個簡單步驟即可申請開立商業理財賬戶
- 查詢**: 以視圖形式為您展示全球賬戶、餘額及交易資訊，一目了然
- 知識中心**: 提供豐富業務資訊、產品介紹、服務條款及功能說
- 工具**: 提供更多管理工具，使您的交易更加便利
- 交易銀行**: 了解我們多元化的交易銀行業務。
- 培訓中心**: 提供常用業務指引及功能亮點說明，增進您對

Bank of China (Hong Kong) Limited