

15 Oct 2021

Notice of System Maintenance

The operator of the Faster Payment System (FPS), the Hong Kong Interbank Clearing Limited (HKICL), will conduct a system maintenance from 02:45am to 07:45am on 17 October 2021 (Sunday). All the FPS real-time services, including real-time funds transfer, direct debit authorisation and registration of mobile number, email address, FPS ID or HKID with the FPS as an account Proxy ID for receiving funds will be temporarily unavailable during the mentioned period. If an extension of the system maintenance period is required due to unforeseen circumstances encountered, it is expected that the service will resume at or before 12:00 noon on that day.

Besides, HKICL will also conduct a maintenance on e-cheque system from 01:00am on 17 October 2021 (Sunday) to 06:00am on 18 October 2021 (Monday). E-cheque deposit via BOCHK official website will be suspended in the mentioned period.

Customers are advised to make necessary arrangements in advance. We apologise for any inconvenience this may cause.

Bank of China (Hong Kong) Limited