

18 October 2021

Statement on Phishing Emails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to phishing emails purported to be sent by a BOCHK staff member, that intend to swindle customers out of money. The email addresses are “leiw@ bochk.com” and “bettingers@ 163.com”.

BOCHK declares that it has no connection with these phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customers who have received the aforesaid phishing email and made payments or provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the phishing email:

From: Lei Wang <leiw@bochk.com>
Date: [REDACTED]
To: [REDACTED]
Subject: Business Proposal
Reply-To: bettingers@163.com

Dear Sir/Ma

I work as the head of audit within our bank's account management team. It has come to our attention while in the process to a new digital banking system that a late family member of yours still has an active account within our bank, containing a significant amount of funds. We are bound by law to transfer the funds to any surviving family member as the beneficiary of the deceased account. Please respond at your earliest convenience so I can send you the details to get this process in motion.

Regards,
Lei Wang

Bank of China (Hong Kong) Limited