

22 Nov 2021

Notice of Maintenance and Enhancement

“Margin Information” page of Precious Metal / FX Margin Trading

To improve customer experience, “Margin Information” page of “Precious Metal / FX Margin” Services on Internet Banking will be enhanced on 5 December 2021 (Sunday) (“New Page”). The Bank will migrate the information which customers saved in “Portfolio” and “Price Alert” in the existing “Margin Information” page (“Existing Page”) to the New Page. To facilitate the process of enhancement, any information saved in the Existing Page after 5:00 pm, 30 November 2021 (Tuesday) until 8:30 am, 5 December 2021 (Sunday) will not be migrated to the New Page. If necessary, customers are advised to keep the new records created during the abovementioned period so that they can re-create those records in the New Page after the enhancement to avoid losing of the records. We apologize for any inconvenience this may cause. Thanks for your attention.

Please call our Customer Service Hotline (852) 3669 3668 should you have any question.

**Login Internet Banking > Investment > Precious Metal / FX Margin > Margin Information*

Bank of China (Hong Kong) Limited