

17 December 2021

Statement on fraudulent websites

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following fraudulent websites, which purported to be BOCHK’s Corporate Banking Services Online “BOC CBS Online” website.

[https:// 103.212.228.137](https://103.212.228.137)

[https:// 103.212.228.138](https://103.212.228.138)

[https:// 103.212.228.139](https://103.212.228.139)

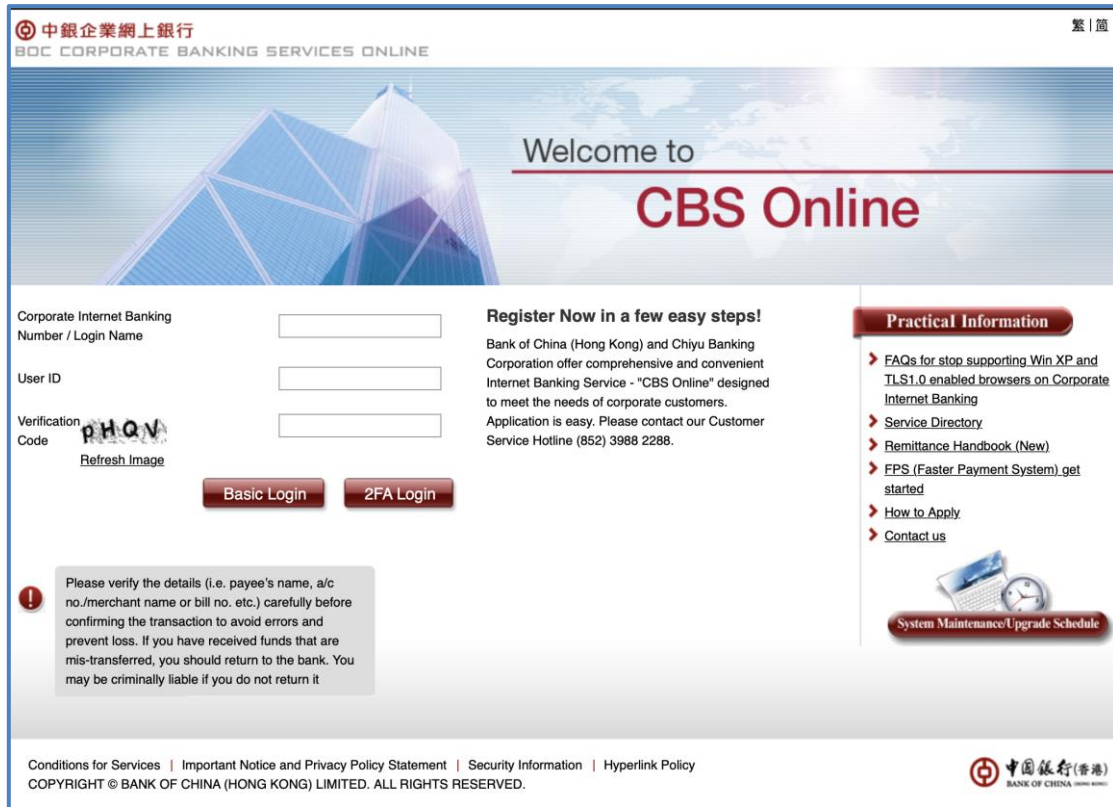
[https:// 202.79.174.114](https://202.79.174.114)

The fraudulent websites have a login page which intends to steal customers’ data, such as corporate internet banking number / login name and user ID. BOCHK declares that it has no connection with the fraudulent websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (<http://www.bochk.com>) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit <http://www.bochk.com/en/security.html>.

Customer who has logged into the aforesaid fraudulent websites and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the fraudulent websites:




The screenshot shows a web page titled "中銀企業網上銀行" (BDC CORPORATE BANKING SERVICES ONLINE). The page features a login form with fields for "Corporate Internet Banking Number / Login Name", "User ID", and "Verification Code". A CAPTCHA image displays the characters "PHQV" with a "Refresh Image" link below it. Two buttons, "Basic Login" and "2FA Login", are positioned below the form. To the right, a "Register Now in a few easy steps!" section provides information about the service and a customer service hotline. Further right, a "Practical Information" sidebar lists links for FAQs, Service Directory, Remittance Handbook, FPS, How to Apply, and Contact us. A "System Maintenance/Upgrade Schedule" link is located at the bottom of this sidebar. A warning box at the bottom left contains a red exclamation mark icon and text advising users to verify transaction details carefully. The footer includes legal notices and the Bank of China logo.

中銀企業網上銀行
BDC CORPORATE BANKING SERVICES ONLINE

Welcome to
CBS Online

Corporate Internet Banking Number / Login Name

User ID

Verification Code 
[Refresh Image](#)

Register Now in a few easy steps!
Bank of China (Hong Kong) and Chiyu Banking Corporation offer comprehensive and convenient Internet Banking Service - "CBS Online" designed to meet the needs of corporate customers. Application is easy. Please contact our Customer Service Hotline (852) 3988 2288.


Practical Information

- ▶ [FAQs for stop supporting Win XP and TLS1.0 enabled browsers on Corporate Internet Banking](#)
- ▶ [Service Directory](#)
- ▶ [Remittance Handbook \(New\)](#)
- ▶ [FPS \(Faster Payment System\) get started](#)
- ▶ [How to Apply](#)
- ▶ [Contact us](#)

[System Maintenance/Upgrade Schedule](#)

! Please verify the details (i.e. payee's name, a/c no./merchant name or bill no. etc.) carefully before confirming the transaction to avoid errors and prevent loss. If you have received funds that are mis-transferred, you should return to the bank. You may be criminally liable if you do not return it

Conditions for Services | Important Notice and Privacy Policy Statement | Security Information | Hyperlink Policy
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 中國銀行(香港)
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