

28 February 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that some branches will be temporarily closed from 28 February (Monday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Des Voeux Road West Branch, Chi Fu Landmark Branch, King's Road Branch, Taikoo Shing Branch, Johnston Road Branch, Quarry Bay Branch, North Point (King's Centre) Branch, Shau Kei Wan (Po Man Building) Branch, Causeway Bay Branch, 409 Hennessy Road Branch, Mei Foo Mount Sterling Mall Branch, 169 Ngau Tau Kok Road Branch, Shanghai Street (Prince Edward) Branch, Sham Shui Po Branch, Yau Tong Branch, Festival Walk Branch, Olympian City Branch, Hung Hom (Eldex Industrial Building) Branch, Ma Tau Wai Road Branch, Prince Edward Road (Kowloon City) Branch, Choi Hung Branch, Fanling Centre Branch, Fo Tan Branch, Sha Tin Branch, On Chee Road Branch, Texaco Road Branch, Butterfly Estate Branch, Tai Po Branch, Citywalk Branch, Tin Shui Wai Branch and Kwai Chung Plaza Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In support of the epidemic prevention work, the services of North Point Wealth Management Centre will also be temporarily closed from 28 February (Monday) until further notice.

In addition, some branches which were temporarily closed earlier will resume services from 28 February (Monday). These branches include: Wan Chai (China Overseas Building) Branch, Aberdeen Branch, Sheung Wan Branch, Lee Chung Street Branch, Chai Wan Branch, Hoi Yuen Road Branch, Kwun Tong Plaza Branch, Tseuk Luk Street Wealth Management Centre, Telford Plaza Branch, Diamond Hill Branch, Whampoa Garden Branch, Jordan Road Branch, Prince Edward Branch, 194 Cheung Sha Wan Road Branch, Kowloon Plaza Branch, Tai Kok Tsui Branch, City One Sha Tin Branch, Sheung Shui Branch, Tai Wai Branch, Luen Wo Market Branch, Maritime Square Wealth Management Centre, Castle Peak Road (Tsuen Wan) Branch, Castle Peak Road (Tsuen Wan) Wealth Management Centre and Tuen Mun Town Plaza Branch. Those which were temporarily closed due to confirmed infection of employees have been thoroughly cleaned and disinfected. The employees of those branches have tested negative for COVID-19. The Bank has adopted preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have also been implemented.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be suspended until further notice due to confirmed COVID-19 infection of employees

Branch Name	Branch Address	Last Working Day of the Employee
Hong Kong		
Des Voeux Road West Branch	111-119 Des Voeux Road West	21 February (Monday), 24 February (Thursday)
Chi Fu Landmark Branch	Shop 510, Chi Fu Landmark, Pok Fu Lam	23 February (Wednesday)
King's Road Branch	131-133 King's Road, North Point	24 February (Thursday)
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing	24 February (Thursday)
Johnston Road Branch	152-158 Johnston Road, Wan Chai	24 February (Thursday)
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay	24 February (Thursday), 25 February (Friday)
North Point (King's Centre) Branch	193-209 King's Road, North Point	17 February (Thursday), 25 February (Friday)
Shau Kei Wan (Po Man Building) Branch	260-262 Shau Kei Wan Road, Shau Kei Wan	25 February (Friday)
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay	25 February (Friday)
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai	18 February (Friday), 26 February (Saturday)
Kowloon		
Mei Foo Mount Sterling Mall Branch	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen	21 February (Monday), 22 February (Tuesday), 24 February (Thursday)
169 Ngau Tau Kok Road Branch	169 Ngau Tau Kok Road, Ngau Tau Kok	21 February (Monday), 23 February (Wednesday), 25 February (Friday)
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok	24 February (Thursday)
Sham Shui Po Branch	207-211 Nam Cheong Street, Sham Shui Po	24 February (Thursday)
Yau Tong Branch	Shop G1-G27, Ka Fu Arcade, Yau Tong Centre	25 February (Friday)
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong	25 February (Friday)
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road	25 February (Friday)
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom	25 February (Friday)
Ma Tau Wai Road Branch	47-49 Ma Tau Wai Road, Hung Hom	25 February (Friday)

Branch Name	Branch Address	Last Working Day of the Employee
Kowloon		
Prince Edward Road (Kowloon City) Branch	382-384 Prince Edward Road, Kowloon City	25 February (Friday)
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan	27 February (Sunday)
New Territories		
Fanling Centre Branch	Shop 2D-E & H, Fanling Centre, Fanling	18 February (Friday), 24 February (Thursday)
Fo Tan Branch	Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin	25 February (Friday)
Sha Tin Branch	Shop 20, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Sha Tin	25 February (Friday)
On Chee Road Branch	Shop 10 Level 1, Jade Plaza, 3 On Chee Road, Tai Po	25 February (Friday)
Texaco Road Branch	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan	24 February (Thursday), 25 February (Friday)
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun	25 February (Friday)
Tai Po Branch	68-70 Po Heung Street, Tai Po Market	25 February (Friday)
Citywalk Branch	Shop 65 & 67-69, G/F, Citywalk, 1 Yeung Uk Road, Tsuen Wan	23 February (Wednesday), 24 February (Thursday), 25 February (Friday)
Tin Shui Wai Branch	Shop G65, G/F, +Woo (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai	25 February (Friday)
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung	25 February (Friday)

Table 2: The services of the following branches will be suspended until further notice in support of the epidemic prevention work

Branch Name	Branch Address
Hong Kong	
North Point Wealth Management Centre	Shop 5B, G/F, Roca Centre, 460-470 King's Road, North Point

Table 3: The services of the following branches will be resumed from 28 February (Monday)

Branch Name	Branch Address
Hong Kong	
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai
Aberdeen Branch	25 Wu Pak Street, Aberdeen



Branch Name	Branch Address
Hong Kong	
Sheung Wan Branch	Shop 1-4, G/F, Tung Hip Comm'l Bldg., 244-248 Des Voeux Rd Central
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan
Chai Wan Branch	Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan
Kowloon	
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
Tseuk Luk Street Wealth Management Centre	86 Tseuk Luk Street, San Po Kong
Telford Plaza Branch	Shop Unit, P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
Diamond Hill Branch	G107 Plaza Hollywood, Diamond Hill
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road
Prince Edward Branch	774 Nathan Road
194 Cheung Sha Wan Road Branch	194-196 Cheung Sha Wan Road, Sham Shui Po
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Tai Kok Tsui Branch	73-77 Tai Kok Tsui Road, Tai Kok Tsui
New Territories	
City One Sha Tin Branch	Shop Nos.24-25, G/F, Fortune City One Plus, No.2 Ngan Shing Street, Sha Tin
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui
Tai Wai Branch	74-76 Tai Wai Road, Sha Tin
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling
Maritime Square Wealth Management Centre	Shop 309A-B, Level 3, Maritime Square, Tsing Yi
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan
Castle Peak Road (Tsuen Wan) Wealth Management Centre	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun

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