

1 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that some branches will be temporarily closed from 1 March (Tuesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Aberdeen Branch, Shek Tong Tsui Branch, Healthy Village Branch, Tai Kok Tsui Branch, Telford Plaza Branch, Whampoa Garden Branch, Kwai Cheong Road Branch, Tuen Mun Town Plaza Branch, Tai Wai Branch, Ma On Shan Plaza Branch and Sheung Shui Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In addition, some branches which were temporarily closed earlier will resume services from 1 March (Tuesday). These branches include: Central District (Wing On House) Branch, South Horizons Branch, South Horizons Branch Safe Box Service Centre, 409 Hennessy Road Branch, Happy Valley Wealth Management Centre, Quarry Bay Branch, North Point (King's Centre) Branch, North Point (Hang Ying Building) Branch, Wong Tai Sin Branch, Hung Hom (Eldex Industrial Building) Branch, Ma Tau Wai Road Branch, Yau Tong Branch, Festival Walk Branch, Tsim Sha Tsui Branch, Tai Po Branch, Sha Tin Branch, Kwai Chung Plaza Branch, Sheung Kwai Chung Branch, Castle Peak Road (Yuen Long) Branch, Kau Yuk Road Branch, Tin Shui Wai Branch and Citygate Banking Services Centre. Those which were temporarily closed due to confirmed infection of employees have been thoroughly cleaned and disinfected. The employees of those branches have tested negative for COVID-19. The Bank has adopted preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have also been implemented.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be suspended from 1 March (Tuesday) until further notice

Branch Name	Branch Address
Hong Kong	
Aberdeen Branch	25 Wu Pak Street, Aberdeen
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui
Healthy Village Branch	Shop 1&2, Healthy Village Phase II, 668 King's Road, North Point
Kowloon	
Tai Kok Tsui Branch	73-77 Tai Kok Tsui Road, Tai Kok Tsui
Telford Plaza Branch	Shop Unit, P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay

Branch Name	Branch Address
Kowloon	
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom
New Territories	
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun
Tai Wai Branch	74-76 Tai Wai Road, Sha Tin
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui

Table 2: The services of the following branches will be resumed from 1 March (Tuesday)

Branch Name	Branch Address
Hong Kong	
Central District (Wing On House) Branch	B/F-2/F, Wing On House, 71 Des Voeux Road Central
South Horizons Branch	Shop G13 & G15, G/F, Marina Square, West Commercial Block, South Horizons, Ap Lei Chau
South Horizons Branch Safe Box Service Centre	Shop 118, Marina Square East Centre, Ap Lei Chau
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
Happy Valley Wealth Management Centre	Nos. 49-51A, Sing Woo Road, Happy Valley
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay
North Point (King's Centre) Branch	193-209 King's Road, North Point
North Point (Hang Ying Building) Branch	Shop B1, 318-328 King' s Road, North Point
Kowloon	
Wong Tai Sin Branch	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom
Ma Tau Wai Road Branch	47-49 Ma Tau Wai Road, Hung Hom
Yau Tong Branch	Shop G1-G27, Ka Fu Arcade, Yau Tong Centre
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui
New Territories	
Tai Po Branch	68-70 Po Heung Street, Tai Po Market
Sha Tin Branch	Shop 20, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Sha Tin
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung



Branch Name	Branch Address
New Territories	
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long
Kau Yuk Road Branch	18-24 Kau Yuk Road, Yuen Long
Tin Shui Wai Branch	Shop G65, G/F, +Woo (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai
Citygate Banking Services Centre	Unit 264 & 273, L2, Citygate, Tung Chung, Lantau

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