

2 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 2 March (Wednesday), 13 branches will resume services. These branches include: Des Voeux Road West Branch, King's Road Branch, Kam Wa Street Branch, Taikoo Shing Branch, Choi Hung Branch, Kowloon Bay Branch, Lam Tin Branch, Sham Shui Po Branch, Mei Foo Mount Sterling Mall Branch, Mong Kok Branch, Olympian City Branch, Tsuen Wan Branch and Butterfly Estate Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 14 branches will be temporarily closed from 2 March (Wednesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Sheung Wan Branch, Central District (Wing On House) Branch, Leighton Road Branch, 409 Hennessy Road Branch, Wan Chai (China Overseas Building) Branch, Harbour Road Branch, Diamond Hill Branch, Hoi Yuen Road Branch, Kowloon Plaza Branch, Canton Road Wealth Management Centre, Mong Kok (Silvercorp Int'l Tower) Branch, Kin Wing Street Branch, Yuen Long Branch and Kwai Chung Plaza Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

**Table 1: The services of the following branches will be resumed from 2 March (Wednesday)**

Branch Name	Branch Address
<b>Hong Kong</b>	
Des Voeux Road West Branch	111-119 Des Voeux Road West
King's Road Branch	131-133 King's Road, North Point
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan
Taikoo Shing Branch	Shop P1025-1026 , Chi Sing Mansion, Taikoo Shing
<b>Kowloon</b>	
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan
Kowloon Bay Branch	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay
Lam Tin Branch	Shop 12, 49 Kai Tin Road, Lam Tin
Sham Shui Po Branch	207-211 Nam Cheong Street, Sham Shui Po

Branch Name	Branch Address
<b>Kowloon</b>	
Mei Foo Mount Sterling Mall Branch	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen
Mong Kok Branch	589 Nathan Road, Mong Kok
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road
<b>New Territories</b>	
Tsuen Wan Branch	297-299 Sha Tsui Road, Tsuen Wan
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun

**Table 2: The services of the following branches will be suspended from 2 March (Wednesday) until further notice**

Branch Name	Branch Address
<b>Hong Kong</b>	
Sheung Wan Branch	Shop 1-4, G/F, Tung Hip Comm'l Bldg., 244-248 Des Voeux Rd Central
Central District (Wing On House) Branch	B/F-2/F, Wing On House, 71 Des Voeux Road Central
Leighton Road Branch	Shop A & B, G/F, First Commercial Building, 33-35 Leighton Road, Causeway Bay
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai
Harbour Road Branch	Shop 6, G/F, Causeway Centre, 28 Harbour Road, Wan Chai
<b>Kowloon</b>	
Diamond Hill Branch	G107 Plaza Hollywood, Diamond Hill
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Canton Road Wealth Management Centre	60 Canton Road, Tsim Sha Tsui
Mong Kok (Silvercorp Int'l Tower) Branch	Shop B, 707-713 Nathan Road, Mong Kok
<b>New Territories</b>	
Kin Wing Street Branch	24-30 Kin Wing Street, Tuen Mun
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung

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