

3 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 3 March (Thursday), 18 branches will resume services. These branches include: Shek Tong Tsui Branch, Aberdeen Branch, Central District (Wing On House) Branch, 409 Hennessy Road Branch, Johnston Road Branch, Causeway Bay Branch, Shau Kei Wan (Po Man Building) Branch, Healthy Village Branch, Telford Plaza Branch, Whampoa Garden Branch, 26 Fu Yan Street Branch, Prince Edward Road (Kowloon City) Branch, Shanghai Street (Prince Edward) Branch, Humphrey's Avenue Branch, Sheung Shui Branch, Ma On Shan Plaza Branch, Tuen Mun Town Plaza Branch and Citywalk Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 11 branches will be temporarily closed from 3 March (Thursday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Kennedy Town Branch, Taikoo Shing Branch, Taikoo Shing Branch Safe Box Service Centre, South Horizons Branch, South Horizons Branch Safe Box Service Centre, Kam Wa Street Branch, Hung Hom (Eldex Industrial Building) Branch, Festival Walk Branch, Jordan Road Branch, Tai Po Plaza Branch and Butterfly Estate Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 3 March (Thursday)

Branch Name	Branch Address
Hong Kong	
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui
Aberdeen Branch	25 Wu Pak Street, Aberdeen
Central District (Wing On House) Branch	B/F-2/F, Wing On House, 71 Des Voeux Road Central
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
Johnston Road Branch	152-158 Johnston Road, Wan Chai
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road



Branch Name	Branch Address
Hong Kong	
Shau Kei Wan (Po Man Building) Branch	260-262 Shau Kei Wan Road, Shau Kei Wan
Healthy Village Branch	Shop 1&2, Healthy Village Phase II, 668 King's Road, North Point
Kowloon	
Telford Plaza Branch	Shop Unit, P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom
26 Fu Yan Street Branch	26-32 Fu Yan Street, Kwun Tong
Prince Edward Road (Kowloon City) Branch	382-384 Prince Edward Road, Kowloon City
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
New Territories	
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun
Citywalk Branch	Shop 65 & 67-69, G/F, Citywalk, 1 Yeung Uk Road, Tsuen Wan

Table 2: The services of the following branches will be suspended from 3 March (Thursday) until further notice

Branch Name	Branch Address
Hong Kong	
Kennedy Town Branch	Harbour View Garden, 2-2F Catchick Street, Kennedy Town
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing
Taikoo Shing Branch Safe Box Service Centre	Shop G1006, Hoi Shing Mansion, Taikoo Shing
South Horizons Branch	Shop G13 & G15, G/F, Marina Square, West Commercial Block, South Horizons, Ap Lei Chau
South Horizons Branch Safe Box Service Centre	Shop 118, Marina Square East Centre, Ap Lei Chau
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan
Kowloon	
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road
New Territories	
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun

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