

7 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 7 March (Monday), 22 branches will resume services. These branches include: Sheung Wan Branch, Aberdeen Branch, South Horizons Branch, South Horizons Branch Safe Box Service Centre, Des Voeux Road West Branch, 409 Hennessy Road Branch, Wan Chai (China Overseas Building) Branch, Taikoo Shing Branch, Tai Yau Street Branch, East Point City Branch, Prince Edward Road (Kowloon City) Branch, Jordan Road Branch, Kowloon Plaza Branch, Tai Po Plaza Branch, Luen Wo Market Branch, Fo Tan Branch, Kau Yuk Road Branch, Kwai Chung Plaza Branch, Kwai Cheong Road Branch, Cheung Fat Estate Branch, Tuen Mun San Hui Branch and Butterfly Estate Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 4 branches will be temporarily closed from 7 March (Monday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Shek Tong Tsui Branch, Hung Hom (Eldex Industrial Building) Branch, Ma On Shan Plaza Branch and Maritime Square Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In support of the epidemic prevention work, the services of Queen's Road West (Sheung Wan) Branch will also be temporarily suspended from 7 March (Monday) until further notice.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 7 March (Monday)

Branch Name	Branch Address
Hong Kong	
Sheung Wan Branch	Shop 1-4, G/F, Tung Hip Comm'l Bldg., 244-248 Des Voeux Rd Central
Aberdeen Branch	25 Wu Pak Street, Aberdeen
South Horizons Branch	Shop G13 & G15, G/F, Marina Square, West Commercial Block, South Horizons, Ap Lei Chau
South Horizons Branch Safe Box Service Centre	Shop 118, Marina Square East Centre, Ap Lei Chau
Des Voeux Road West Branch	111-119 Des Voeux Road West

Branch Name	Branch Address
Hong Kong	
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing
Kowloon	
Tai Yau Street Branch	35 Tai Yau Street, San Po Kong
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O
Prince Edward Road (Kowloon City) Branch	382-384 Prince Edward Road, Kowloon City
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
New Territories	
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling
Fo Tan Branch	Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin
Kau Yuk Road Branch	18-24 Kau Yuk Road, Yuen Long
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun

Table 2: The services of the following branches will be suspended until further notice due to confirmed COVID-19 infection of employees

Branch Name	Branch Address
Hong Kong	
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui
Kowloon	
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom
New Territories	
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Maritime Square Branch	Shop 115, Maritime Square, Tsing Yi Island

Table 3: The services of the following branch will be suspended until further notice in support of the epidemic prevention work

Branch Name	Branch Address
Hong Kong	
Queen's Road West (Sheung Wan) Branch	2-12 Queen's Road West, Sheung Wan

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