

8 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 8 March (Tuesday), 5 branches will resume services. These branches include: Shek Tong Tsui Branch, Taikoo Shing Branch Safe Box Service Centre, Ma Tau Kok Road Branch, Elements Branch and Fanling Centre Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 15 branches will be temporarily closed from 8 March (Tuesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Bonham Road Branch, 409 Hennessy Road Branch, North Point (King's Centre) Branch, Hoi Yuen Road Branch, Humphrey's Avenue Branch, Tai Po Branch, Luen Wo Market Branch, Sheung Kwai Chung Branch, Tuen Mun San Hui Branch, Tin Shui Estate Branch, Butterfly Estate Branch, Kwai Chung Plaza Branch, Kwai Cheong Road Branch, Castle Peak Road (Yuen Long) Branch and Castle Peak Road (Tsuen Wan) Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 8 March (Tuesday)

Branch Name	Branch Address
Hong Kong	
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui
Taikoo Shing Branch Safe Box Service Centre	Shop G1006, Hoi Shing Mansion, Taikoo Shing
Kowloon	
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan
Elements Branch	Shop 1003-1004, 1/F, Elements, 1 Austin Road West
New Territories	
Fanling Centre Branch	Shop 2D-E & H, Fanling Centre, Fanling

Table 2: The services of the following branches will be suspended from 8 March (Tuesday) until further notice

Branch Name	Branch Address
Hong Kong	
Bonham Road Branch	63 Bonham Road
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
North Point (King's Centre) Branch	193-209 King's Road, North Point
Kowloon	
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
New Territories	
Tai Po Branch	68-70 Po Heung Street, Tai Po Market
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun
Tin Shui Estate Branch	Shop No.G30, Tin Shui Shopping Centre, Tin Shui Wai
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan

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