

9 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) has been fully supporting the epidemic prevention work and closely monitoring the situation in Hong Kong to make arrangements and adjust branch services as appropriate. The services of some branches (see Table 1) are suspended until further notice while the remaining branches maintain services. Except for certain branches (see Table 2), **the business hours of the branches are 9 am to 4 pm from Monday to Friday. The services of all BOCHK branches across the city are suspended on Saturdays until further notice** to protect the health and safety of our customers and employees. The cut-off time of Cheque Deposit Machines is 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day. Customers may check on BOCHK website the latest branch service arrangement under “What’s New” ([www.bochk.com/en/home.html](http://www.bochk.com/en/home.html)) and the nearest outlets under “Branch Locator” ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

**Table 1: The services of the following branches are suspended until further notice**

Branch Name	Branch Address
<b>Hong Kong</b>	
Western District Branch <sup>#</sup>	386-388 Des Voeux Road West
Shun Tak Centre Branch <sup>#</sup>	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central
Connaught Road Central Branch	13-14 Connaught Road Central
First Street Branch <sup>#</sup>	55A First Street, Sai Ying Pun
Bonham Road Branch <sup>#</sup>	63 Bonham Road
Caine Road Branch <sup>#</sup>	57 Caine Road
Wyndham Street Branch <sup>#</sup>	G/F, South China Building, 1-3 Wyndham Street, Central
United Centre Branch <sup>#</sup>	Shop 1021, United Centre, 95 Queensway
Queen's Road West (Sheung Wan) Branch <sup>#</sup>	2-12 Queen's Road West, Sheung Wan
Wan Chai (Wu Chung House) Branch <sup>#</sup>	213 Queen's Road East, Wan Chai
Leighton Road Branch <sup>#</sup>	Shop A & B, G/F, First Commercial Building, 33-35 Leighton Road, Causeway Bay
Causeway Bay Branch <sup>#</sup>	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay
Happy Valley Branch <sup>#</sup>	11 King Kwong Street, Happy Valley
Java Road Branch <sup>#</sup>	Shop B, G/F, Kiu Wah Building, 188-194 Java Road, North Point
North Point Branch <sup>#</sup>	Shop B & C, G/F, King's Towers, 480 King's Road, North Point
North Point Wealth Management Centre <sup>#</sup>	Shop 5B, G/F, Roca Centre, 460-470 King's Road, North Point
King's Road Branch <sup>#</sup>	131-133 King's Road, North Point
Sai Wan Ho Branch <sup>#</sup>	142-146 Shau Kei Wan Road, Sai Wan Ho
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan



Branch Name	Branch Address
<b>Hong Kong</b>	
Heng Fa Chuen Branch <sup>#</sup>	Shop 205-208, East Wing Shopping Ctr, Heng Fa Chuen, Chai Wan
Chai Wan Branch Safe Box Services Centre <sup>#</sup>	27 Gold Mine Building, 345 Chai Wan Road, Chai Wan
Siu Sai Wan Branch <sup>#</sup>	Shop 19, Cheerful Garden, Siu Sai Wan
Aberdeen Branch <sup>#</sup>	25 Wu Pak Street, Aberdeen
Ap Lei Chau Branch <sup>#</sup>	13-15 Wai Fung Street, Ap Lei Chau
Tin Wan Branch <sup>#</sup>	2-12 Ka Wo Street, Tin Wan
Chi Fu Landmark Branch <sup>#</sup>	Shop 510, Chi Fu Landmark, Pok Fu Lam
Stanley Branch <sup>#</sup>	Shop No.301B, Stanley Plaza
<b>Kowloon</b>	
Hung Hom Wealth Management Centre <sup>#</sup>	37-39 Ma Tau Wai Road, Hung Hom
Whampoa Wealth Management Centre <sup>#</sup>	Shops A1-A2 & G1, G/F, Block A-E Whampoa Estate, Nos. 1-15 Tak Man Street, Hung Hom
To Kwa Wan Branch <sup>#</sup>	80N To Kwa Wan Road, To Kwa Wan
Pak Tai Street Branch <sup>#</sup>	4-6 Pak Tai Street, To Kwa Wan
China Hong Kong City Branch <sup>#</sup>	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
Kimberley Road Branch <sup>#</sup>	Apartments A-B on G/F & 1/F, Holly Mansion, 37 Kimberley Road, Tsim Sha Tsui
Cameron Road Wealth Management Centre <sup>#</sup>	30 Cameron Road, Tsim Sha Tsui
Tsim Sha Tsui East Branch <sup>#</sup>	Shop 3, LG/F, Hilton Towers, 96 Granville Road, Tsim Sha Tsui East
Tai Kok Tsui Branch <sup>#</sup>	73-77 Tai Kok Tsui Road, Tai Kok Tsui
Fuk Tsun Street Branch <sup>#</sup>	32-40 Fuk Tsun Street, Tai Kok Tsui
Yau Ma Tei Branch <sup>#</sup>	471 Nathan Road, Yau Ma Tei
Mong Kok (President Commercial Centre) Branch <sup>#</sup>	608 Nathan Road, Mong Kok
Mong Kok Road Branch <sup>#</sup>	50-52 Mong Kok Road, Mong Kok
Prince Edward Road West (Mong Kok) Branch <sup>#</sup>	116-118 Prince Edward Road West, Mong Kok
Prince Edward Branch <sup>#</sup>	774 Nathan Road
HKMU Branch <sup>#</sup>	Hong Kong Metropolitan University, 30 Good Shepherd Street, Ho Man Tin
Dragon Centre Branch	Shop 206A, Dragon Centre, 37K Yen Chow Street, Sham Shui Po
Yu Chau Street Branch <sup>#</sup>	42-46 Yu Chau Street, Sham Shui Po
Castle Peak Road (Cheung Sha Wan) Branch	365-371 Castle Peak Road, Cheung Sha Wan
Lei Cheng Uk Estate Branch <sup>#</sup>	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
Stage 2 Mei Foo Sun Chuen Branch <sup>#</sup>	19 Glee Path, Mei Foo Sun Chuen
Chuk Yuen Estate Banking Services Centre <sup>#</sup>	Shop S001A, G/F, Chuk Yuen Plaza, Chuk Yuen South Estate
Waterloo Road Branch	Shop A2, Man Kee Mansion, 86 Waterloo Road
Yuk Wah Street Branch <sup>#</sup>	46-48 Yuk Wah Street, Tsz Wan Shan
Diamond Hill Branch <sup>#</sup>	G107 Plaza Hollywood, Diamond Hill
Choi Hung Road Branch <sup>#</sup>	58-68 Choi Hung Road, San Po Kong
Nga Tsin Wai Road Branch <sup>#</sup>	25 Nga Tsin Wai Road, Kowloon City



Branch Name	Branch Address
<b>Kowloon</b>	
Wang Kwun Road Branch <sup>#</sup>	Unit G1, G/F, Nan Fung Commercial Centre, 19 Lam Lok Street, Kowloon Bay
Telford Plaza Branch <sup>#</sup>	Shop Unit P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
169 Ngau Tau Kok Road Branch <sup>#</sup>	169 Ngau Tau Kok Road, Ngau Tau Kok
Ngau Tau Kok Road (Kwun Tong) Branch	327 Ngau Tau Kok Road, Kwun Tong
Tsui Ping Estate Branch <sup>#</sup>	Shop 116, 2/F Shopping Circuit, Tsui Ping Estate, Kwun Tong
Hip Wo Street Branch	195-197 Hip Wo Street, Kwun Tong
On Tai Estate Banking Services Centre <sup>#</sup>	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong
Kwun Tong Plaza Branch <sup>#</sup>	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
Sau Mau Ping Branch <sup>#</sup>	Shop 214, Sau Mau Ping Shopping Centre, Sau Mau Ping
HKUST Branch <sup>#</sup>	The HKUST, Clear Water Bay Rd
<b>New Territories</b>	
The Lohas Banking Services Centre <sup>#</sup>	Shop Unit 413, Level 4, The LOHAS, No. 1 Lohas Park Road, Tseung Kwan O
Tseung Kwan O Plaza Branch <sup>#</sup>	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O
Sheung Kwai Chung Branch <sup>#</sup>	7-11 Shek Yi Road, Sheung Kwai Chung
Ha Kwai Chung Branch <sup>#</sup>	192-194 Hing Fong Road, Kwai Chung
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung
Lei Muk Shue Branch <sup>#</sup>	Shop 22, Lei Muk Shue Shopping Centre, Tsuen Wan
Clague Garden Branch <sup>#</sup>	Shop 1-3, Commercial Complex, Clague Garden Estate, 24 Hoi Shing Road, Tsuen Wan
Texaco Road Branch <sup>#</sup>	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan
Castle Peak Road (Tsuen Wan) Wealth Management Centre <sup>#</sup>	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Cheung Hong Estate Commercial Centre Branch <sup>#</sup>	Shop 102, G/F Commercial Centre No.1, Cheung Hong Estate, 12 Ching Hong Road, Tsing Yi
Sham Tseng Branch <sup>#</sup>	Shop G1 & G2, Rhine Garden, Sham Tseng
Yuen Long (Hang Fat Mansion) Branch <sup>#</sup>	8-18 Castle Peak Road, Yuen Long
Leung King Estate Branch <sup>#</sup>	Shop No. L221 and L222, Level 2, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun
Tuen Mun Wealth Management Centre	Shop 5, Level 1, North Wing, Trend Plaza, Tuen Mun
Kin Wing Street Branch <sup>#</sup>	24-30 Kin Wing Street, Tuen Mun
Venice Gardens Branch <sup>#</sup>	Shop13-15, G/F Venice Gardens, Leung Tak Street, Tuen Mun
Tuen Mun San Hui Branch <sup>#</sup>	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun
Tin Shui Estate Branch <sup>#</sup>	Shop No.G30, Tin Shui Shopping Centre, Tin Shui Wai
Science Park Banking Services Centre <sup>#</sup>	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin
Heng On Estate Branch <sup>#</sup>	Shop 203, 2/F Heng On Shopping Centre, Heng On Estate, Shatin

Branch Name	Branch Address
<b>New Territories</b>	
Lek Yuen Banking Services Centre <sup>#</sup>	Shop 2-3 on G/F & F2/F, Fook Hoi House, Lek Yuen Estate, 6 Lek Yuen Street, Sha Tin
Tai Wai Wealth Management Centre <sup>#</sup>	37-47 Tai Wai Road, Shatin
Tai Wai Branch <sup>#</sup>	74-76 Tai Wai Road, Sha Tin
Lung Hang Estate Branch <sup>#</sup>	103 Lung Hang Commercial Centre, Shatin
Sha Kok Estate Branch <sup>#</sup>	Shop 39, Sha Kok Shopping Centre, Sha Kok Est, Shatin
Kwong Fuk Road Branch	40-50 Kwong Fuk Road, Tai Po Market
Fu Shin Estate Banking Services Centre <sup>#</sup>	Shop G11, Fu Shin Shopping Centre, Tai Po
Fu Heng Estate Branch <sup>#</sup>	Shop 1-2, Fu Heng Shopping Centre, Tai Po
On Chee Road Branch <sup>#</sup>	Shop 10 Level 1, Jade Plaza, 3 On Chee Road, Tai Po
Tai Po Plaza Branch <sup>#</sup>	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po
Luen Wo Market Branch <sup>#</sup>	17-19 Wo Fung Street, Luen Wo Market, Fanling
Luen Wo Market Branch Safe Box Services Centre <sup>#</sup>	Shop B, 10-16 Luen Shing Street, Luen Wo Market, Fanling
Flora Plaza Branch <sup>#</sup>	Shop 28, Flora Plaza, 88 Pak Wo Road, Fanling
Sheung Shui Centre Branch <sup>#</sup>	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui
Sheung Shui Banking Services Centre <sup>#</sup>	136 San Fung Avenue, Sheung Shui
Choi Yuen Plaza Branch <sup>#</sup>	Shop R9-10, 3/F, Choi Yuen Plaza, Sheung Shui
Airport Cheong Tat Road Branch <sup>#</sup>	Shop No. G03A, G/F, Regal Airport Hotel, 9 Cheong Tat Road, Chek Lap Kok
Hong Kong International Airport Branch <sup>#</sup>	Unit 5T054-5T056, Level 5, Arrivals Greeting Hall, Terminal 1, Hong Kong International Airport

**Table 2: The business hours of certain branches**

Branch Name	Branch Address	Business Hours
<b>Kowloon</b>		
On Tai Estate Banking Services Centre <sup>#</sup>	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 4 pm Monday, Wednesday & Friday: Closed as usual
<b>New Territories</b>		
Science Park Banking Services Centre <sup>#</sup>	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 6 pm
Sheung Shui Banking Services Centre <sup>#</sup>	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 4 pm
Discovery Bay Banking Services Centre <sup>#</sup>	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm

<sup>#</sup>The service of the Self-service Banking Centre at the branches remains normal.