

9 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 9 March (Wednesday), 14 branches will resume services. These branches include: Kennedy Town Branch, 409 Hennessy Road Branch, North Point (King's Centre) Branch, Hung Hom (Eldex Industrial Building) Branch, Hoi Yuen Road Branch, Humphrey's Avenue Branch, Tai Po Branch, Ma On Shan Plaza Branch, Butterfly Estate Branch, Kwai Chung Plaza Branch, Kwai Cheong Road Branch, Maritime Square Branch, Castle Peak Road (Yuen Long) Branch and Castle Peak Road (Tsuen Wan) Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 8 branches will be temporarily closed from 9 March (Wednesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Aberdeen Branch, King's Road Branch, Causeway Bay Branch, Kwun Tong Plaza Branch, Telford Plaza Branch, Prince Edward Branch, Waterloo Road Branch and Tai Po Plaza Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 9 March (Wednesday)

Branch Name	Branch Address
Hong Kong	
Kennedy Town Branch	Harbour View Garden, 2-2F Catchick Street, Kennedy Town
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
North Point (King's Centre) Branch	193-209 King's Road, North Point
Kowloon	
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
New Territories	
Tai Po Branch	68-70 Po Heung Street, Tai Po Market

Branch Name	Branch Address
New Territories	
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung
Maritime Square Branch	Shop 115, Maritime Square, Tsing Yi Island
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan

Table 2: The services of the following branches will be suspended from 9 March (Wednesday) until further notice

Branch Name	Branch Address
Hong Kong	
Aberdeen Branch	25 Wu Pak Street, Aberdeen
King's Road Branch	131-133 King's Road, North Point
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay
Kowloon	
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
Telford Plaza Branch	Shop Unit P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
Prince Edward Branch	774 Nathan Road
Waterloo Road Branch	Shop A2, Man Kee Mansion, 86 Waterloo Road
New Territories	
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po

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