

10 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 10 March (Thursday), 11 branches will resume services. These branches include: Aberdeen Branch, King's Road Branch, Causeway Bay Branch, Kwun Tong Plaza Branch, 169 Ngau Tau Kok Road Branch, Telford Plaza Branch, Prince Edward Branch, Yau Ma Tei Branch, Tai Po Plaza Branch, Luen Wo Market Branch and Tuen Mun San Hui Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 2 branches will be temporarily closed from 10 March (Thursday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Lee Chung Street Branch and Cheung Fat Estate Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 10 March (Thursday)

Branch Name	Branch Address
Hong Kong	
Aberdeen Branch	25 Wu Pak Street, Aberdeen
King's Road Branch	131-133 King's Road, North Point
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay
Kowloon	
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
169 Ngau Tau Kok Road Branch	169 Ngau Tau Kok Road, Ngau Tau Kok
Telford Plaza Branch	Shop Unit P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
Prince Edward Branch	774 Nathan Road
Yau Ma Tei Branch	471 Nathan Road, Yau Ma Tei
New Territories	
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun

Table 2: The services of the following branches will be suspended from 10 March (Thursday) until further notice

Branch Name	Branch Address
Hong Kong	
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan
New Territories	
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi

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