

11 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 11 March (Friday), 2 branches will resume services. These branches include: Lee Chung Street Branch and Sheung Kwai Chung Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 4 branches will be temporarily closed from 11 March (Friday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Johnston Road Branch, Tsim Sha Tsui Branch, City One Sha Tin Branch and Tsuen Wan Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 11 March (Friday)

Branch Name	Branch Address
Hong Kong	
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan
New Territories	
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung

Table 2: The services of the following branches will be suspended from 11 March (Friday) until further notice

Branch Name	Branch Address
Hong Kong	
Johnston Road Branch	152-158 Johnston Road, Wan Chai
Kowloon	
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui
New Territories	
City One Sha Tin Branch	Shop Nos. 24-25, G/F, Fortune City One Plus, No.2 Ngan Shing Street, Shatin
Tsuen Wan Branch	297-299 Sha Tsui Road, Tsuen Wan

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