

16 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 16 March (Wednesday), 10 branches will resume services. These branches include: Taikoo Shing Branch, Jordan Road Branch, Sheung Shui Branch, Tai Po Plaza Branch, Tsuen Wan Branch, Tuen Mun Fa Yuen Branch, Kwai Chung Plaza Branch, Kwai Cheong Road Branch, Castle Peak Road (Tsuen Wan) Branch and Tuen Mun Town Plaza Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 2 branches will be temporarily closed from 16 March (Wednesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Causeway Bay Branch and Castle Peak Road (Yuen Long) Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In support of the epidemic prevention work, the services of Butterfly Estate Branch will also be temporarily closed from 16 March (Wednesday) until further notice.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 16 March (Wednesday)

Branch Name	Branch Address
Hong Kong	
Taikoo Shing Branch	Shop P1025-1026 , Chi Sing Mansion, Taikoo Shing
Kowloon	
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road
New Territories	
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po
Tsuen Wan Branch	297-299 Sha Tsui Road, Tsuen Wan
Tuen Mun Fa Yuen Branch	Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan

Branch Name	Branch Address
New Territories	
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun

Table 2: The services of the following branches will be suspended from 16 March (Wednesday) until further notice

Branch Name	Branch Address
Hong Kong	
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay
New Territories	
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long

Table 3: The services of the following branches will be suspended until further notice in support of the epidemic prevention work

Branch Name	Branch Address
New Territories	
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun

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