

17 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 17 March (Thursday), 4 branches will resume services. These branches include: Causeway Bay Branch, Tai Wai Wealth Management Centre, Butterfly Estate Branch and Castle Peak Road (Yuen Long) Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 6 branches will be temporarily closed from 17 March (Thursday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Sham Shui Po Branch, Sha Tin Branch, Kwai Chung Plaza Branch, Cheung Fat Estate Branch, Castle Peak Road (Tsuen Wan) Branch and Citygate Banking Services Centre. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

**Table 1: The services of the following branches will be resumed from 17 March (Thursday)**

Branch Name	Branch Address
<b>Hong Kong</b>	
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay
<b>New Territories</b>	
Tai Wai Wealth Management Centre	37-47 Tai Wai Road, Shatin
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long

**Table 2: The services of the following branches will be suspended from 17 March (Thursday) until further notice**

Branch Name	Branch Address
<b>Kowloon</b>	
Sham Shui Po Branch	207-211 Nam Cheong Street, Sham Shui Po



Branch Name	Branch Address
<b>New Territories</b>	
Sha Tin Branch	Shop 20, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Shatin
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan
Citygate Banking Services Centre	Unit 264 & 273, L2, Citygate, Tung Chung, Lantau

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