

21 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 21 March (Monday), 8 branches will resume services. These branches include: Chi Fu Landmark Branch, Yuk Wah Street Branch, Lok Fu Branch, To Kwa Wan Branch, Tsim Sha Tsui East Branch, Tseung Kwan O Plaza Branch, Tin Shui Estate Branch, and Castle Peak Road (Tsuen Wan) Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

#### The services of the following branches will be resumed from 21 March (Monday):

Branch Name	Branch Address
<b>Hong Kong</b>	
Chi Fu Landmark Branch	Shop 510, Chi Fu Landmark, Pok Fu Lam
<b>Kowloon</b>	
Yuk Wah Street Branch	46-48 Yuk Wah Street, Tsz Wan Shan
Lok Fu Branch	Shop G204, G/F, Lok Fu Place, 198 Junction Road
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan
Tsim Sha Tsui East Branch	Shop 3, LG/F, Hilton Towers, 96 Granville Road, Tsim Sha Tsui East
<b>New Territories</b>	
Tseung Kwan O Plaza Branch	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O
Tin Shui Estate Branch	Shop No.G30, Tin Shui Shopping Centre, Tin Shui Wai
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan

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