

23 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 23 March (Wednesday), 5 branches will resume services. These branches include: Wong Tai Sin Branch, Tai Kok Tsui Branch, Yau Ma Tei Branch, On Chee Road Branch and Texaco Road Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 2 branches will be temporarily closed from 23 March (Wednesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Tseung Kwan O Plaza Branch and Cheung Fat Estate Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 23 March (Wednesday)

Branch Name	Branch Address
Kowloon	
Wong Tai Sin Branch	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin
Tai Kok Tsui Branch	73-77 Tai Kok Tsui Road, Tai Kok Tsui
Yau Ma Tei Branch	471 Nathan Road, Yau Ma Tei
New Territories	
On Chee Road Branch	Shop 10 Level 1, Jade Plaza, 3 On Chee Road, Tai Po
Texaco Road Branch	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan

Table 2: The services of the following branches will be suspended from 23 March (Wednesday) until further notice

Branch Name	Branch Address
New Territories	
Tseung Kwan O Plaza Branch	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi

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