

24 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 24 March (Thursday), 3 branches will resume services. These branches include: Tseung Kwan O Plaza Branch, Cheung Fat Estate Branch and Leung King Estate Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 4 branches will be temporarily closed from 24 March (Thursday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: North Point (Hang Ying Building) Branch, Harbour Road Branch, Lok Fu Branch and Castle Peak Road (Yuen Long) Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be resumed from 24 March (Thursday)

Branch Name	Branch Address
New Territories	
Tseung Kwan O Plaza Branch	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi
Leung King Estate Branch	Shop No. L221 and L222, Level 2, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun

Table 2: The services of the following branches will be suspended from 24 March (Thursday) until further notice

Branch Name	Branch Address
Hong Kong	
North Point (Hang Ying Building) Branch	Shop B1, 318-328 King' s Road, North Point
Harbour Road Branch	Shop 6, G/F, Causeway Centre, 28 Harbour Road, Wan Chai
Kowloon	
Lok Fu Branch	Shop G204, G/F, Lok Fu Place, 198 Junction Road



Branch Name	Branch Address
New Territories	
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long

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