

28 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 28 March (Monday), 11 branches will resume services. These branches include: Bonham Road Branch, Wyndham Street Branch, Queen's Road West (Sheung Wan) Branch, Heng Fa Chuen Branch, North Point Wealth Management Centre, Sau Mau Ping Branch, Nga Tsin Wai Road Branch, Mong Kok (President Commercial Centre) Branch, Kwai Chung Road Branch, Sham Tseng Branch and Clague Garden Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

#### The services of the following branches will be resumed from 28 March (Monday):

Branch Name	Branch Address
<b>Hong Kong</b>	
Bonham Road Branch	63 Bonham Road
Wyndham Street Branch	G/F, South China Building, 1-3 Wyndham Street, Central
Queen's Road West (Sheung Wan) Branch	2-12 Queen's Road West, Sheung Wan
Heng Fa Chuen Branch	Shop 205-208, East Wing Shopping Ctr, Heng Fa Chuen, Chai Wan
North Point Wealth Management Centre	Shop 5B , G/F, Roca Centre, 460-470 King's Road, North Point
<b>Kowloon</b>	
Sau Mau Ping Branch	Shop 214, Sau Mau Ping Shopping Centre, Sau Mau Ping
Nga Tsin Wai Road Branch	25 Nga Tsin Wai Road, Kowloon City
Mong Kok (President Commercial Centre) Branch	608 Nathan Road, Mong Kok
<b>New Territories</b>	
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung
Sham Tseng Branch	Shop G1 & G2, Rhine Garden, Sham Tseng
Clague Garden Branch	Shop 1-3, Commercial Complex, Clague Gdn Est, 24 Hoi Shing Rd, Tsuen Wan

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