

30 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 30 March (Wednesday), 4 branches will resume services. These branches include: Kam Wa Street Branch, Diamond Hill Branch, Lei Cheng Uk Estate Branch and Yu Chau Street Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 2 branches will be temporarily closed from 30 March (Wednesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Lok Fu Branch and Texaco Road Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

**Table 1: The services of the following branches will be resumed from 30 March (Wednesday)**

Branch Name	Branch Address
<b>Hong Kong</b>	
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan
<b>Kowloon</b>	
Diamond Hill Branch	G107 Plaza Hollywood, Diamond Hill
Lei Cheng Uk Estate Branch	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
Yu Chau Street Branch	42-46 Yu Chau Street, Sham Shui Po

**Table 2: The services of the following branches will be suspended from 30 March (Wednesday) until further notice**

Branch Name	Branch Address
<b>Kowloon</b>	
Lok Fu Branch	Shop G204, G/F, Lok Fu Place, 198 Junction Road
<b>New Territories</b>	
Texaco Road Branch	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan

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