

31 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") is committed to providing banking services to its customers while adjusting the branch service arrangements in response to the ongoing developments of the epidemic. From 31 March (Thursday), 5 branches will resume services. These branches include: Leighton Road Branch, Lok Fu Branch, Prince Edward Road West (Mong Kok) Branch, Sha Kok Estate Branch and Texaco Road Branch. The Bank has adopted a series of preventive measures at branches. Branch staff and customers entering branches are required to have their temperature taken and to wear a face mask. Those branches which had staff infected cases have been thoroughly cleaned and disinfected while staff resuming work at branches have tested negative for COVID-19.

In addition, 3 branches will be temporarily closed from 31 March (Thursday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Chi Fu Landmark Branch, Central District (Wing On House) Branch and Butterfly Estate Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

**Table 1: The services of the following branches will be resumed from 31 March (Thursday)**

Branch Name	Branch Address
<b>Hong Kong</b>	
Leighton Road Branch	Shop A & B, G/F, First Commercial Building, 33-35 Leighton Road, Causeway Bay
<b>Kowloon</b>	
Lok Fu Branch	Shop G204, G/F, Lok Fu Place, 198 Junction Road
Prince Edward Road West (Mong Kok) Branch	116-118 Prince Edward Road West, Mong Kok
<b>New Territories</b>	
Sha Kok Estate Branch	Shop 39, Sha Kok Shopping Centre, Sha Kok Est, Shatin
Texaco Road Branch	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan

**Table 2: The services of the following branches will be suspended from 31 March (Thursday) until further notice**

Branch Name	Branch Address
<b>Hong Kong</b>	
Chi Fu Landmark Branch	Shop 510, Chi Fu Landmark, Pok Fu Lam
Central District (Wing On House) Branch	B/F-2/F, Wing on House, 71 Des Voeux Road Central

<b>Branch Name</b>	<b>Branch Address</b>
<b>New Territories</b>	
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun

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