

21 May 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that all BOCHK branches^{Note} have resumed normal services (see Table 1). Except for certain branches (see Table 2), the business hours of the branches will be from 9 am to 5 pm from Monday to Friday and 9 am to 1 pm on Saturday. Customers may also access banking services via its 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking.

Giving primary consideration to the health and safety of its customers and employees, the Bank will continue to closely monitor the situation and adopt appropriate measures to fully support the epidemic prevention work. Customers may check on BOCHK website the latest branch service details under “Branch Service Arrangements” (www.bochk.com/en/home.html) and the nearest outlets under “Branch Locator” (www.bochk.com/en/branch.html), or call BOCHK Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388 to inquire about its branch services.

Table 1: The following branches have resumed normal services

Branch Name	Branch Address
Hong Kong	
Kennedy Town Branch	Harbour View Garden, 2-2F Catchick Street, Kennedy Town
Des Voeux Road West Branch	111-119 Des Voeux Road West
Western District Branch	386-388 Des Voeux Road West
First Street Branch	55A First Street, Sai Ying Pun
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui
Queen's Road West (Sheung Wan) Branch	2-12 Queen's Road West, Sheung Wan
Bonham Road Branch	63 Bonham Road
Sheung Wan Branch	Shop 1-4 G/F & 1/F, Tung Hip Commercial Building, 244-248 Des Voeux Road Central
Central District (Wing On House) Branch	B/F-2/F, Wing On House, 71 Des Voeux Road Central
Central District Branch	2A Des Voeux Road Central
Caine Road Branch	57 Caine Road
Shun Tak Centre Branch	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central
Connaught Road Central Branch	13-14 Connaught Road Central
Wyndham Street Branch	G/F, South China Building, 1-3 Wyndham Street, Central
Bank of China Tower Branch	1 Garden Road
United Centre Branch	Shop 1021, United Centre, 95 Queensway
Wan Chai (Wu Chung House) Branch	213 Queen's Road East, Wan Chai
Johnston Road Branch	152-158 Johnston Road, Wan Chai



Branch Name	Branch Address
Hong Kong	
Harbour Road Branch	Shop 6, G/F, Causeway Centre, 28 Harbour Road, Wan Chai
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay
Leighton Road Branch	Shop A & B, G/F, First Commercial Building, 33-35 Leighton Road, Causeway Bay
Happy Valley Branch	11 King Kwong Street, Happy Valley
Happy Valley Wealth Management Centre	Nos. 49-51A, Sing Woo Road, Happy Valley
King's Road Branch	131-133 King's Road, North Point
North Point (King's Centre) Branch	193-209 King's Road, North Point
North Point (Hang Ying Building) Branch	Shop B1, 318-328 King's Road, North Point
North Point Wealth Management Centre	Shop 5B, G/F, Roca Centre, 460-470 King's Road, North Point
North Point Branch	Shop B & C, G/F, King's Towers, 480 King's Road, North Point
Healthy Village Branch	Shop 1&2, Healthy Village Phase II, 668 King's Rd, North Point
Java Road Branch	Shop B, G/F, Kiu Wah Building, 188-194 Java Road, North Point
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing
Taikoo Shing Branch Safe Box Service Centre	Shop G1006, Hoi Shing Mansion, Taikoo Shing
Sai Wan Ho Branch	142-146 Shau Kei Wan Road, Sai Wan Ho
Shau Kei Wan (Po Man Building) Branch	260-262 Shau Kei Wan Road, Shau Kei Wan
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan
Siu Sai Wan Branch	Shop 19, Cheerful Garden, Siu Sai Wan
Heng Fa Chuen Branch	Shop 205-208, East Wing Shopping Centre, Heng Fa Chuen, Chai Wan
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan
Chai Wan Branch	Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan
Chai Wan Branch Safe Box Service Centre	7 Gold Mine Building, 345 Chai Wan Road, Chai Wan
Aberdeen Branch	25 Wu Pak Street, Aberdeen
Tin Wan Branch	2-12 Ka Wo Street, Tin Wan
Ap Lei Chau Branch	13-15 Wai Fung Street, Ap Lei Chau
South Horizons Branch	Shop G13 & G15, G/F, Marina Square, West Commercial Block, South Horizons, Ap Lei Chau
South Horizons Branch Safe Box Service Centre	Shop 118, Marina Square East Centre, Ap Lei Chau
Chi Fu Landmark Branch	Shop 510, Chi Fu Landmark, Pok Fu Lam
Stanley Branch	Shop No.301B, Stanley Plaza



Branch Name	Branch Address
Kowloon	
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom
Hung Hom Wealth Management Centre	37-39 Ma Tau Wai Road, Hung Hom
Ma Tau Wai Road Branch	47-49 Ma Tau Wai Road, Hung Hom
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom
Whampoa Wealth Management Centre	Shops A1-A2 & G1, G/F, Block A-E Whampoa Estate, Nos. 1-15 Tak Man Street, Hung Hom
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan
Pak Tai Street Branch	4-6 Pak Tai Street, To Kwa Wan
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan
Elements Branch	Shop 1003-1004, 1/F, Elements, 1 Austin Road West
Tsim Sha Tsui East Branch	Shop 3, LG/F, Hilton Towers, 96 Granville Road, Tsim Sha Tsui East
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
Kimberley Road Branch	Apartments A-B on G/F & 1/F, Holly Mansion, 37 Kimberley Road, Tsim Sha Tsui
Cameron Road Wealth Management Centre	30 Cameron Road, Tsim Sha Tsui
China Hong Kong City Branch	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
China Hong Kong City Wealth Management Centre	Shop 1, UG/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
Canton Road Wealth Management Centre	60 Canton Road, Tsim Sha Tsui
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road
Yau Ma Tei Branch	471 Nathan Road, Yau Ma Tei
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road
Fuk Tsun Street Branch	32-40 Fuk Tsun Street, Tai Kok Tsui
Tai Kok Tsui Branch	73-77 Tai Kok Tsui Road, Tai Kok Tsui
Mong Kok Branch	589 Nathan Road, Mong Kok
Mong Kok (President Commercial Centre) Branch	608 Nathan Road, Mong Kok
Mong Kok (Silvercorp Int'l Tower) Branch	Shop B, 707-713 Nathan Road, Mong Kok
Mong Kok Road Branch	50-52 Mong Kok Road, Mong Kok
Prince Edward Road West (Mong Kok) Branch	116-118 Prince Edward Road West, Mong Kok
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok
Prince Edward Branch	774 Nathan Road
Waterloo Road Branch	Shop A2, Man Kee Mansion, 86 Waterloo Road
HKMU Branch	Hong Kong Metropolitan University, 30 Good Shepherd Street, Ho Man Tin
Sham Shui Po Branch	207-211 Nam Cheong Street, Sham Shui Po
194 Cheung Sha Wan Road Branch	194-196 Cheung Sha Wan Road, Sham Shui Po



Branch Name	Branch Address
Kowloon	
Yu Chau Street Branch	42-46 Yu Chau Street, Sham Shui Po
Dragon Centre Branch	Shop 206A, Dragon Centre, 37K Yen Chow Street, Sham Shui Po
Lei Cheng Uk Estate Branch	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Castle Peak Road (Cheung Sha Wan) Branch	365-371 Castle Peak Road, Cheung Sha Wan
Mei Foo Wealth Management Centre (Mei Foo WM Centre)	Shop 17-B, G/F, Mount Sterling Mall, Mei Foo Sun Chuen
Mei Foo Mount Sterling Mall Branch	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen
Stage 2 Mei Foo Sun Chuen Branch	19 Glee Path, Mei Foo Sun Chuen
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong
Wong Tai Sin Branch	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin
Diamond Hill Branch	G107 Plaza Hollywood, Diamond Hill
Yuk Wah Street Branch	46-48 Yuk Wah Street, Tsz Wan Shan
Chuk Yuen Estate Banking Services Centre	Shop S001A, G/F, Chuk Yuen Plaza, Chuk Yuen South Estate
Choi Wan Estate Banking Services Centre	Shop No. A318, 3/F, Choi Wan Shopping Centre Phase II, No. 45 Clear Water Bay Road, Ngau Chi Wan
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan
Choi Hung Road Branch	58-68 Choi Hung Road, San Po Kong
Tai Yau Street Branch	35 Tai Yau Street, San Po Kong
Tseuk Luk Street Wealth Management Centre	86 Tseuk Luk Street, San Po Kong
Lok Fu Branch	Shop G204, G/F, Lok Fu Place, 198 Junction Road
Nga Tsin Wai Road Branch	25 Nga Tsin Wai Road, Kowloon City
Prince Edward Road (Kowloon City) Branch	382-384 Prince Edward Road, Kowloon City
Kowloon Bay Branch	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay
Telford Plaza Branch	Shop Unit P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
Wang Kwun Road Branch	Unit G1, G/F, Nan Fung Commercial Centre, 19 Lam Lok Street, Kowloon Bay
169 Ngau Tau Kok Road Branch	169 Ngau Tau Kok Road, Ngau Tau Kok
Ngau Tau Kok Road (Kwun Tong) Branch	327 Ngau Tau Kok Road, Kwun Tong
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
26 Fu Yan Street Branch	26-32 Fu Yan Street, Kwun Tong
Hip Wo Street Branch	195-197 Hip Wo Street, Kwun Tong
On Tai Estate Banking Services Centre	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong
Sau Mau Ping Branch	Shop 214, Sau Mau Ping Shopping Centre, Sau Mau Ping
Lam Tin Branch	Shop 12, 49 Kai Tin Road, Lam Tin



Branch Name	Branch Address
Kowloon	
Yau Tong Branch	Shop G1-G27, Ka Fu Arcade, Yau Tong Centre
New Territories	
HKUST Branch	The Hong Kong University of Science & Technology, Clear Water Bay Road
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O
Metro City Branch	Shop 209, Level 2, Metro City Phase 1, Tseung Kwan O
Tseung Kwan O Plaza Branch	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O
The Lohas Banking Services Centre	Shop Unit 413, Level 4, The LOHAS, No. 1 Lohas Park Road, Tseung Kwan O
Sai Kung Branch	Shop No. 56 & 58, Sai Kung Town Centre, 22-40 Fuk Man Road, Sai Kung
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung
Ha Kwai Chung Branch	192-194 Hing Fong Road, Kwai Chung
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung
Lei Muk Shue Branch	Shop 22, Lei Muk Shue Shopping Centre, Tsuen Wan
Clague Garden Branch	Shop 1-3, Commercial Complex, Clague Garden Estate, 24 Hoi Shing Road, Tsuen Wan
Texaco Road Branch	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan
Tsuen Wan Branch	297-299 Sha Tsui Road, Tsuen Wan
Citywalk Branch	Shop 65 & 67-69, G/F, Citywalk, 1 Yeung Uk Road, Tsuen Wan
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan
Castle Peak Road (Tsuen Wan) Wealth Management Centre	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Sham Tseng Branch	Shop G1 & G2, Rhine Garden, Sham Tseng
Maritime Square Branch	Shop 115, Maritime Square, Tsing Yi
Maritime Square Wealth Management Centre	Shop 309A-B, Level 3, Maritime Square, Tsing Yi
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi
Cheung Hong Estate Commercial Centre Branch	Shop 102, G/F Commercial Centre No.1, Cheung Hong Estate, 12 Ching Hong Road, Tsing Yi
Yuen Long (Hang Fat Mansion) Branch	8-18 Castle Peak Road, Yuen Long
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long
Kau Yuk Road Branch	18-24 Kau Yuk Road, Yuen Long
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun



Branch Name	Branch Address
New Territories	
Tuen Mun Wealth Management Centre	Shop 5, Level 1, North Wing, Trend Plaza, Tuen Mun
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun
Kin Wing Street Branch	24-30 Kin Wing Street, Tuen Mun
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun
Leung King Estate Branch	Shop No. L221 and L222, Level 2, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun
Venice Gardens Branch	Shop13-15, G/F Venice Gardens, Leung Tak Street, Tuen Mun
Tin Shui Wai Branch	Shop G65, G/F, +Woo (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai
Tin Shui Estate Branch	Shop No.G30, Tin Shui Shopping Centre, Tin Shui Wai
Tai Wai Branch	74-76 Tai Wai Road, Sha Tin
Tai Wai Wealth Management Centre	37-47 Tai Wai Road, Sha Tin
Sha Tin Branch	Shop 20, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Sha Tin
Sha Tin Wealth Management Centre (Sha Tin WM Centre)	Shop 18, L1, Shatin Plaza, Shatin
Lek Yuen Banking Services Centre	Shop 2-3 on G/F & F2/F, Fook Hoi House, Lek Yuen Estate, 6 Lek Yuen Street, Sha Tin
Sha Kok Estate Branch	Shop 39, Sha Kok Shopping Centre, Sha Kok Estate, Sha Tin
Lung Hang Estate Branch	103 Lung Hang Commercial Centre, Sha Tin
City One Sha Tin Branch	Shop Nos.24-25, G/F, Fortune City One Plus, No.2 Ngan Shing Street, Shatin
Fo Tan Branch	Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin
Science Park Banking Services Centre	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin
Heng On Estate Branch	Shop 203, 2/F Heng On Shopping Centre, Heng On Estate, Shatin
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Tai Po Branch	68-70 Po Heung Street, Tai Po Market
Kwong Fuk Road Branch	40-50 Kwong Fuk Road, Tai Po Market
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po
On Chee Road Branch	Shop 10 Level 1, Jade Plaza, 3 On Chee Road, Tai Po
Fu Shin Estate Banking Services Centre	Shop G11, Fu Shin Shopping Centre, Tai Po
Fu Heng Estate Branch	Shop 1-2, Fu Heng Shopping Centre, Tai Po
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling
Luen Wo Market Branch Safe Box Service Centre	Shop B, 10-16 Luen Shing Street, Luen Wo Market, Fanling
Fanling Centre Branch	Shop 2D-E & H, Fanling Centre, Fanling
Flora Plaza Branch	Shop 28, Flora Plaza, 88 Pak Wo Road, Fanling
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui

Branch Name	Branch Address
New Territories	
Sheung Shui Banking Services Centre	136 San Fung Avenue, Sheung Shui
Sheung Shui Centre Branch	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui
Choi Yuen Plaza Branch	Shop R9-10, 3/F, Choi Yuen Plaza, Sheung Shui
Sha Tau Kok Branch	Block 16-18, Sha Tau Kok Chuen, Sha Tau Kok
Citygate Banking Services Centre	Unit 264 & 273, L2, Citygate, Tung Chung
Discovery Bay Banking Services Centre	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City
Cheung Chau Branch	53-55 Tai Sun Street, Cheung Chau

Table 2: Certain branches have also resumed normal services with business hours as follows:

Branch Name	Branch Address	Business Hours
Kowloon		
On Tai Estate Banking Services Centre	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 5 pm Monday, Wednesday, Friday & Saturday: Closed as usual
New Territories		
Sheung Shui Banking Services Centre	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 5 pm Saturday: Closed as usual
Science Park Banking Services Centre	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 7 pm Saturday: Closed as usual
HKUST Branch	The HKUST, Clear Water Bay Rd	Monday to Friday: 9 am – 5 pm Saturday: Closed as usual
Discovery Bay Banking Services Centre	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 6 pm Saturday: 10 am – 1 pm

Note: The services of Hong Kong International Airport Branch and Airport Cheong Tat Road Branch will remain suspended until further notice.

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