

Notice on Currency Linked Investments eStatement and eAdvice Service

To provide a better online investment service, starting from 24 July, 2022, Bank of China (Hong Kong) Limited (the “Bank”) will provide a new electronic monthly statement and electronic advice service for currency linked investments. The Bank’s personal customers may register eStatement and eAdvice (“e-Statement Service”) for the investment products via the Bank’s mobile banking or internet banking. After registering the e-Statement Service successfully, customers may check or download the investment product’s statement or advice via the Bank’s mobile banking or internet banking. Also, The Bank will notify customers by email that the new statements or advices has been uploaded to the Bank's mobile banking and internet banking.

The statements and advices of currency linked investments will automatically switch to electronic versions and will not be sent by post if customer has successfully registered the investment product’s e-Statement Service on or after 21 November, 2021. Customers may unsubscribe the e-Statement Service via the Bank’s mobile banking or internet banking and register the physical form of investments product’s statements and advices

The above products and services are subject to the terms and conditions.

For enquiries, please contact us via Online Chat or call our Customer Service Hotline (852) 3988 2388 / Private Banking Customer Service Hotline (852) 3982 6988.