

29th Aug 2022

## **Beware of Internet Investment Fraud**



Bank of China (Hong Kong) ("BOCHK" or "the Bank") would like to remind customers to stay vigilant to Internet Investment Fraud.



Fraudsters recently publish certain fake investment online advertisements or financial news carrying photos of high-ranking officials and celebrities, lure the public to click on the advertisements and direct them to suspicious transaction platforms.

The Bank reminds customers to be vigilant against possible scams:

- When customers see financial news, reports or advertisements on celebrities making successful investment, verify their authenticity. Do not click on the reports, advertisements or embedded hyperlinks;
- Please carefully protect your personal information. Do not disclose your personal information and passwords, including e-banking account information, credit card details or SMS one-time passwords;
- Do not open email, attachments or click on the hyperlink from unknown sources. In case of doubt, please stop the operation and do not input any data. Please close the window and contact the Bank immediately;
- Do not input any information into unknown mobile applications or websites;
- Check for spelling mistakes, invalid hyperlinks or faulty grammar which are typical for fake investment websites;
- If the company claiming to be an "investment company" collects investment capital through personal bank account or e-wallet, please stay alert against possible scams;
- If customers have logged in to the aforesaid fraudulent websites and provided personal information, please immediately contact the Bank's Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection), and contact the Police. If customers have provided any password, please change the password immediately.

Please refer to the following websites for Police anti-deception information: - https://www.adcc.gov.hk/en-hk/anti-deception-month-detail-05.html https://www.adcc.gov.hk/en-hk/alerts-detail/alerts-1541618242942144513.html https://cyberdefender.hk/en-us/investment\_fraud/

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