

10 October 2022

### **Statement on fraudulent website**

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following fraudulent website, which purported to be from BOCHK.

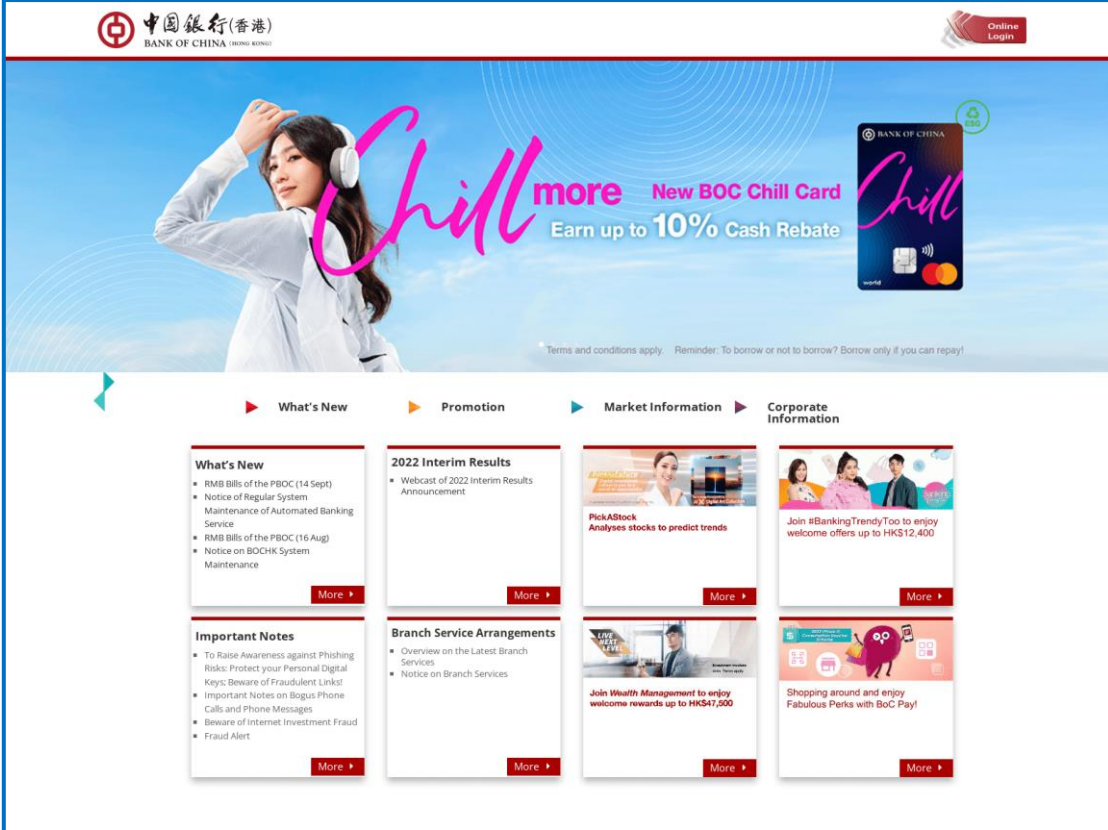
hxxps://bnkbochk[.]com/

The fraudulent website has a login page which intends to steal customers’ data, such as internet banking number / user name and internet banking password. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (<http://www.bochk.com>) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit <http://www.bochk.com/en/security.html>.

Customer who has logged into the aforesaid fraudulent website and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the screenshots of the fraudulent website:



**中國銀行(香港) BANK OF CHINA (HONG KONG)** Online Login

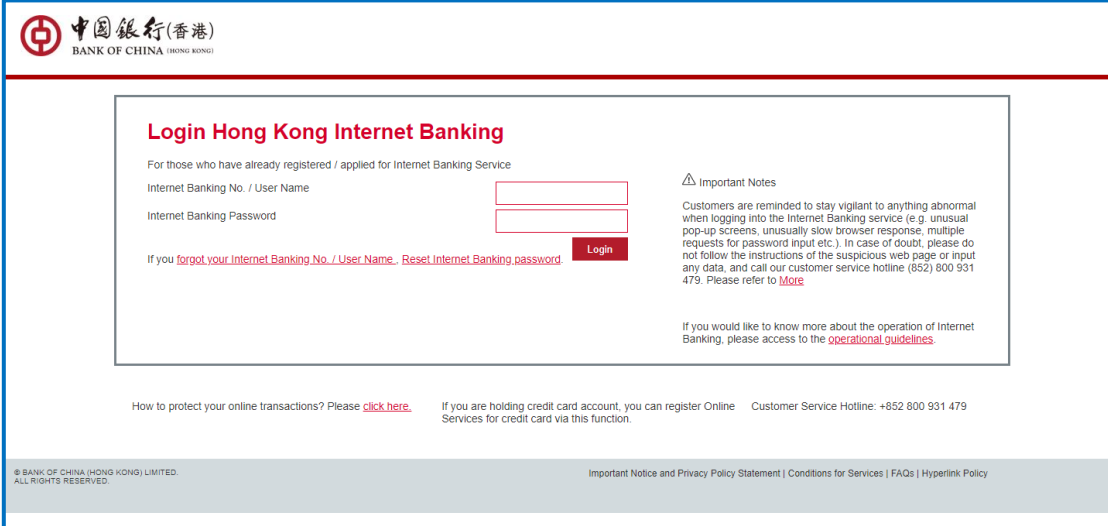
### Chill more New BOC Chill Card

Earn up to **10% Cash Rebate**

\*Terms and conditions apply. Reminder: To borrow or not to borrow? Borrow only if you can repay!

- What's New**
  - RMB Bills of the PBOC (14 Sept)
  - Notice of Regular System Maintenance of Automated Banking Service
  - RMB Bills of the PBOC (16 Aug)
  - Notice on BOCHK System Maintenance
- 2022 Interim Results**
  - Webcast of 2022 Interim Results Announcement
- Market Information**
  - PickAStock: Analyses stocks to predict trends
- Corporate Information**
  - Join #BankingTrendyToo to enjoy welcome offers up to HK\$12,400

- Important Notes**
  - To Raise Awareness against Phishing Risks: Protect your Personal Digital Keys; Beware of Fraudulent Links!
  - Important Notes on Bogus Phone Calls and Phone Messages
  - Beware of Internet Investment Fraud
  - Fraud Alert
- Branch Service Arrangements**
  - Overview on the Latest Branch Services
  - Notice on Branch Services
- Join Wealth Management to enjoy welcome rewards up to HK\$47,200**
- Shopping around and enjoy Fabulous Perks with BoC Pay!**



**中國銀行(香港) BANK OF CHINA (HONG KONG)**

### Login Hong Kong Internet Banking

For those who have already registered / applied for Internet Banking Service

Internet Banking No. / User Name

Internet Banking Password

If you forgot your Internet Banking No. / User Name, [Reset Internet Banking password](#).

**Important Notes**

Customers are reminded to stay vigilant to anything abnormal when logging into the Internet Banking service (e.g. unusual pop-up screens, unusually slow browser response, multiple requests for password input etc.). In case of doubt, please do not follow the instructions of the suspicious web page or input any data, and call our customer service hotline (852) 800 931 479. Please refer to [More](#).

If you would like to know more about the operation of Internet Banking, please access to the [operational guidelines](#).

How to protect your online transactions? Please [click here](#). If you are holding credit card account, you can register Online Services for credit card via this function. Customer Service Hotline: +852 800 931 479

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