

23 January 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in response to the efforts against the pandemic, we will adjust branch services as appropriate. Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. Details of BOCHK outlets are available at our website (www.bochk.com/en/branch.html).

We will continue to fully support the efforts against the outbreak and adopt a series of preventive measures at branches, including regular disinfecting and cleaning, requesting that employees wear a face mask while on duty and have their body temperature taken. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have been implemented in all BOCHK branches in order to ensure an appropriate distance between customers and to limit customers' time in the branches. We will closely monitor the situation in Hong Kong and make appropriate arrangements.

From 24 January 2022 (Monday) onwards, the services of the following branches will be suspended until further notice:

Branch Name	Branch Address
Hong Kong	
Shek Tong Tsui Branch [#]	534 Queen's Road West, Shek Tong Tsui
Kowloon	
Yau Ma Tei Branch [#]	471 Nathan Road, Yau Ma Tei
New Territories	
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung
Texaco Road Branch [#]	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan

[#]The service at the Self-service Banking Centre at the branches remains normal.

For enquiries, please call BOCHK Customer Service Hotline at (852) 3988 2388.

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