

26 January 2022

Notice on Adjustment of Business Hours for BOCHK Branches

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in response to the efforts against the pandemic, except for the branches with special arrangements listed below, the services of BOCHK branches will be suspended for three consecutive Saturdays after the Lunar New Year (i.e. 5, 12 and 19 February). The business hours of its branches will remain as 9 am to 4 pm from Monday to Friday. The cut-off time of Cheque Deposit Machines will remain as 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day. Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. Details of BOCHK outlets are available at our website (www.bochk.com/en/branch.html).

We will continue to fully support the efforts against the pandemic and adopt a series of preventive measures at branches, including regular disinfecting and cleaning of the branches, mask requirement and temperature checks for staff. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have been implemented in all BOCHK branches in order to ensure an appropriate distance between customers and to minimise customers' time spent in the branches. We will closely monitor the situation in Hong Kong and make appropriate arrangements.

The following branches will provide services as usual on three consecutive Saturdays after the Lunar New Year:

Branch Name	Branch Address
Hong Kong	
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road
Aberdeen Branch	25 Wu Pak Street, Aberdeen
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing
Kowloon	
Mong Kok Branch	589 Nathan Road, Mong Kok
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
New Territories	
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road, Tsuen Wan
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Tai Po Branch	68-70 Po Heung Street, Tai Po Market

The business hours of the following branches will be as follows:

Branch Name	Branch Address	Business Hours
Kowloon		
On Tai Estate Banking Services Centre [#]	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 4 pm Monday, Wednesday, Friday & Saturday: Closed as usual
New Territories		
Sheung Shui Banking Services Centre [#]	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual
Science Park Banking Services Centre [#]	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 6 pm Saturday: Closed as usual
HKUST Branch [#]	The HKUST, Clear Water Bay Rd	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual
Discovery Bay Banking Services Centre [#]	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm Saturday: Suspended services

[#] The service at the Self-service Banking Centre at the branches remains normal.

For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

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