

29 January 2022

### **Statement on phishing email**

Bank of China (Hong Kong) (“BOCHK”) would like to alert its customers and the general public to a phishing email purported to be sent by BOCHK, with email address as follows:

privatebanking @bochk-invest.com

The phishing email intends to swindle customers out of money. BOCHK declares that it has no connection with this phishing email. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customers who have received the aforesaid phishing email and made payments or provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the phishing email:

★ MM privatebanking@bochk-invest.com [REDACTED]  
Rép. : Preliminary Assessment  
À : [REDACTED] Cc : [REDACTED] [Détails](#)

Dear [REDACTED],

We received your reply email today, and in reference to my email of earlier today.

Kindly be informed that we just got an internal telex memo and have also been informed by our Secure Banking Accounts Department this afternoon, that they received a notice from the Inland Revenue Department Hong Kong on a Preliminary Assessment. This is due to the amount of funds deposit of \$ [REDACTED] USD in your high net worth business investment bank account with us, which now requires clearance from the Hong Kong Authorities.

Therefore, you are required to make an immediate contact with SL Solicitors, and request that they urgently make a preliminary assessment on the funds at the Revenue Commissioner's Office, to obtain the necessary approval as soon as possible, for you to bank freely without any tax implications in the future.

This is obligatory based on the significant investment amount of funds in your business bank account, as all access to your account will be restricted, if approval is not obtained by the lawyer's office within 5-7 banking days.

Thank you for opting for our services, as our client's satisfaction is our main priority.

[REDACTED]

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Yours sincerely,

**Mrs. Chen Muhua**  
**Senior Accounts Manager**  
**Private Banking Department,**  
133.1/F. Olympia City, 2.18 Hoi Ting Road Kowloon, Hong Kong. Tel/ Fax: 00 852 8121 1927.

Our opening hours are Mon to Fri between 09:00AM to 18:00PM, Sat 010:00AM to 15:00PM, Sundays & Public Holidays: Closed.

Bank of China (Hong Kong) Limited