

7 February 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) has been fully supporting the epidemic prevention work and closely monitoring the situation in Hong Kong to make arrangements and adjust branch services as appropriate. The services of some branches (see Table 1) are suspended until further notice while the remaining branches maintain services. Except for certain branches (see Table 2), **the business hours of the branches are 9 am to 4 pm from Monday to Friday. Only certain branches (see Table 3) will maintain services on Saturdays from 9 am to 12 noon<sup>Note</sup>**. The cut-off time of Cheque Deposit Machines is 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day. Customers may check on BOCHK website the latest branch service arrangement under “What’s New” ([www.bochk.com/en/home.html](http://www.bochk.com/en/home.html)) and the nearest outlets under “Branch Locator” ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

**Table 1: The services of the following branches are suspended until further notice**

Branch Name	Branch Address
<b>Hong Kong</b>	
United Centre Branch <sup>#</sup>	Shop 1021, United Centre, 95 Queensway
Western District Branch <sup>#</sup>	386-388 Des Voeux Road West
First Street Branch <sup>#</sup>	55A First Street, Sai Ying Pun
Ap Lei Chau Branch <sup>#</sup>	13-15 Wai Fung Street, Ap Lei Chau
Tin Wan Branch <sup>#</sup>	2-12 Ka Wo Street, Tin Wan
Caine Road Branch <sup>#</sup>	57 Caine Road
Shun Tak Centre Branch <sup>#</sup>	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central
Connaught Road Central Branch	13-14 Connaught Road Central
Wan Chai (Wu Chung House) Branch <sup>#</sup>	213 Queen's Road East, Wan Chai
Chai Wan Branch Safe Box Services Centre <sup>#</sup>	27 Gold Mine Building, 345 Chai Wan Road, Chai Wan
Happy Valley Branch <sup>#</sup>	11 King Kwong Street, Happy Valley
Sai Wan Ho Branch <sup>#</sup>	142-146 Shau Kei Wan Road, Sai Wan Ho
Java Road Branch <sup>#</sup>	Shop B, G/F, Kiu Wah Building, 188-194 Java Road, North Point
North Point Branch <sup>#</sup>	Shop B & C, G/F, King's Towers, 480 King's Road, North Point
<b>Kowloon</b>	
Fuk Tsun Street Branch <sup>#</sup>	32-40 Fuk Tsun Street, Tai Kok Tsui
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok
Dragon Centre Branch	Shop 206A, Dragon Centre, 37K Yen Chow Street, Sham Shui Po



Branch Name	Branch Address
<b>Kowloon</b>	
Yu Chau Street Branch <sup>#</sup>	42-46 Yu Chau Street, Sham Shui Po
Mong Kok Road Branch <sup>#</sup>	50-52 Mong Kok Road, Mong Kok
China Hong Kong City Branch <sup>#</sup>	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
Kimberley Road Branch <sup>#</sup>	Apartments A-B on G/F & 1/F, Holly Mansion, 37 Kimberley Road, Tsim Sha Tsui
Cameron Road Wealth Management Centre <sup>#</sup>	30 Camkeron Road, Tsim Sha Tsui
HKMU Branch <sup>#</sup>	Hong Kong Metropolitan University, 30 Good Shepherd Street, Ho Man Tin
Lei Cheng Uk Estate Branch <sup>#</sup>	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
Stage 2 Mei Foo Sun Chuen Branch <sup>#</sup>	19 Glee Path, Mei Foo Sun Chuen
Wong Tai Sin Branch <sup>#</sup>	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin
Choi Hung Road Branch <sup>#</sup>	58-68 Choi Hung Road, San Po Kong
Yuk Wah Street Branch <sup>#</sup>	46-48 Yuk Wah Street, Tsz Wan Shan
Ngau Tau Kok Road (Kwun Tong) Branch	327 Ngau Tau Kok Road, Kwun Tong
Hung Hom Wealth Management Centre <sup>#</sup>	37-39 Ma Tau Wai Road, Hung Hom
Whampoa Wealth Management Centre <sup>#</sup>	Shops A1-A2 & G1, G/F, Block A-E Whampoa Estate, Nos. 1-15 Tak Man Street, Hung Hom
Tsui Ping Estate Branch <sup>#</sup>	Shop 116, 2/F Shopping Circuit, Tsui Ping Estate, Kwun Tong
Hip Wo Street Branch	195-197 Hip Wo Street, Kwun Tong
On Tai Estate Banking Services Centre <sup>#</sup>	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong
Pak Tai Street Branch	4-6 Pak Tai Street, To Kwa Wan
Nga Tsin Wai Road Branch <sup>#</sup>	25 Nga Tsin Wai Road, Kowloon City
<b>New Territories</b>	
The Lohas Banking Services Centre <sup>#</sup>	Shop Unit 413, Level 4, The LOHAS, No. 1 Lohas Park Road, Tseung Kwan O
Lei Muk Shue Branch <sup>#</sup>	Shop 22, Lei Muk Shue Shopping Centre, Tsuen Wan
Cheung Hong Estate Commercial Centre Branch <sup>#</sup>	Shop 102, G/F Commercial Centre No.1, Cheung Hong Estate, 12 Ching Hong Road, Tsing Yi
Airport Cheong Tat Road Branch <sup>#</sup>	Shop No. G03A, G/F, Regal Airport Hotel, 9 Cheong Tat Road, Chek Lap Kok
Castle Peak Road (Tsuen Wan) Wealth Management Centre <sup>#</sup>	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Leung King Estate Branch <sup>#</sup>	Shop No. L221 and L222, Level 2, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun
Sheung Shui Centre Branch <sup>#</sup>	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui
Sheung Shui Banking Services Centre <sup>#</sup>	136 San Fung Avenue, Sheung Shui,
Kwong Fuk Road Branch	40-50 Kwong Fuk Road, Tai Po Market

Branch Name	Branch Address
<b>New Territories</b>	
Fu Shin Estate Banking Services Centre <sup>#</sup>	Shop G11, Fu Shin Shopping Centre, Tai Po
Fu Heng Estate Branch <sup>#</sup>	Shop 1-2, Fu Heng Shopping Centre, Tai Po
Science Park Banking Services Centre <sup>#</sup>	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin
Luen Wo Market Branch Safe Box Services Centre <sup>#</sup>	Shop B, 10-16 Luen Shing Street, Luen Wo Market, Fanling
Heng On Estate Branch <sup>#</sup>	Shop 203, 2/F Heng On Shopping Centre, Heng On Estate, Shatin
Lek Yuen Banking Services Centre <sup>#</sup>	Shop 2-3 on G/F & F2/F, Fook Hoi House, Lek Yuen Estate, 6 Lek Yuen Street, Sha Tin

<sup>#</sup>The service of the Self-service Banking Centre at the branches remains normal.

**Table 2: The business hours of certain branches**

Branch Name	Branch Address	Business Hours
<b>Kowloon</b>		
On Tai Estate Banking Services Centre <sup>#</sup>	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 4 pm Monday, Wednesday, Friday & Saturday: Closed as usual
<b>New Territories</b>		
Sheung Shui Banking Services Centre <sup>#</sup>	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual
Science Park Banking Services Centre <sup>#</sup>	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 6 pm Saturday: Closed as usual
HKUST Branch <sup>#</sup>	The HKUST, Clear Water Bay Rd	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual
Discovery Bay Banking Services Centre <sup>#</sup>	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm Saturday: 10 am – 12 noon <sup>Note</sup>

Note: Except for certain branches, the services of BOCHK branches will be suspended for three consecutive Saturdays after the Lunar New Year (i.e. 5, 12 and 19 February).

**Table 3: The following branches provide services as usual on three consecutive Saturdays after the Lunar New Year (i.e. 5, 12 and 19 February)**

Branch Name	Branch Address
<b>Hong Kong</b>	
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road
Aberdeen Branch	25 Wu Pak Street, Aberdeen
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing



Branch Name	Branch Address
<b>Kowloon</b>	
Mong Kok Branch	589 Nathan Road, Mong Kok
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
<b>New Territories</b>	
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road, Tsuen Wan
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Tai Po Branch	68-70 Po Heung Street, Tai Po Market

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