

13 February 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that six employees at branches informed the Bank that they have tested preliminarily positive for COVID-19. The branches involved include: Central District (Wing On House) Branch, Quarry Bay Branch, Olympian City Branch, To Kwa Wan Branch, Castle Peak Road (Cheung Sha Wan) Branch and Sheung Shui Branch.

Olympian City Branch has been temporarily closed since 10 February (Thursday), and the remaining five branches will be temporarily closed from 14 February (Monday) until further notice. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches.

The body temperature of these employees was normal before reporting for duty, and they wore a face mask during their time on duty. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Details of these branches and the last working day of these employees are as follows:

Branch Name	Branch Address	Last Working Day of the Employee
<b>Hong Kong</b>		
Central District (Wing On House) Branch	B/F-2/F, Wing on House, 71 Des Voeux Road Central	11 February (Friday)
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay	11 February (Friday)
<b>Kowloon</b>		
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road	4 February (Friday)
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan	8 February (Tuesday)
Castle Peak Road (Cheung Sha Wan) Branch	365-371 Castle Peak Road, Cheung Sha Wan	11 February (Friday)
<b>New Territories</b>		
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui	11 February (Friday)

BOCHK has always treated the health and safety of its customers and employees as its top priority, and has adopted a series of preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have been implemented in all BOCHK branches in order to ensure an appropriate distance between customers and to minimise customers' time spent in the branches.

For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

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