

16 February 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that four branch employees informed the Bank that they have preliminarily tested positive for COVID-19. The branches involved include: Mong Kok (President Commercial Centre) Branch, Mei Foo Mount Sterling Mall Branch, Sau Mau Ping Branch and Tai Kok Tsui Branch.

These branches will be temporarily closed from 16 February (Wednesday) until further notice. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches.

All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Details of these branches and the last working day of these employees are as follows:

Branch Name	Branch Address	Last Working Day of the Employee
Kowloon		
Mong Kok (President Commercial Centre) Branch	608 Nathan Road, Mong Kok	11 February (Friday)
Mei Foo Mount Sterling Mall Branch	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen	11 February (Friday)
Sau Mau Ping Branch	Shop 214, Sau Mau Ping Shopping Centre, Sau Mau Ping	14 February (Monday)
Tai Kok Tsui Branch	73-77 Tai Kok Tsui Road, Tai Kok Tsui	15 February (Tuesday)

BOCHK has always treated the health and safety of its customers and employees as its top priority, and has adopted a series of preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have been implemented in all BOCHK branches in order to ensure an appropriate distance between customers and to minimise customers' time spent in the branches.

For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

- End -