

17 February 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that eight branch employees informed the Bank that they have preliminarily tested positive for COVID-19. The branches involved include: North Point (King's Centre) Branch, Kowloon Plaza Branch, Tsim Sha Tsui Branch, Ma Tau Kok Road Branch, Humphrey's Avenue Branch, Jordan Road Branch, Prince Edward Road West (Mong Kok) Branch and Yuen Long Branch.

These branches will be temporarily closed from 17 February (Thursday) until further notice#. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches.

All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Details of these branches and the last working day of these employees are as follows:

Branch Name	Branch Address	Last Working Day of the Employee
<b>Hong Kong</b>		
North Point (King's Centre) Branch	193-209 King's Road, North Point	11 February (Friday)
<b>Kowloon</b>		
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road	12 February (Saturday)
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui	15 February (Tuesday)
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan	15 February (Tuesday)
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui	16 February (Wednesday)
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road	16 February (Wednesday)
Prince Edward Road West (Mong Kok) Branch	116-118 Prince Edward Road West, Mong Kok	16 February (Wednesday)
<b>New Territories</b>		
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long	16 February (Wednesday)

In addition, in support of the epidemic prevention work, Fo Tan Branch (address: Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin, New Territories) will be temporarily closed from 17 February (Thursday) until further notice.

BOCHK has always treated the health and safety of its customers and employees as its top priority, and has adopted a series of preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have been implemented in all BOCHK branches in order to ensure an appropriate distance between customers and to minimise customers' time spent in the branches.

For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

# The services of Kowloon Plaza Branch and Yuen Long Branch will also be suspended on 19 February (Saturday).

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