

有關偽冒網站及電郵的聲明

中國銀行(香港)有限公司(「中銀香港」)提醒客戶及公眾人士慎防偽冒中銀香港的網站及電郵，有關網站及電郵地址如下：

- <https://gdtjp.jp/boc/>
- <http://wise-1.biz/boc/>
- <https://kaef.jp/cgi-bin/mt/cob/boc-retail.hk.offers.benifits.hk.customer.rewards.number.55212.h.220.k/?id=amazon.com%2FDefinitive-Collection-Don-Williams%2Fdp%2FB0002B166O>
- boci.com.hk@tohsyo-c.co.jp
- admin@northenergy.jp

該偽冒網站及電郵意圖騙取客戶的金錢及資料，包括電話號碼、出生日期、電郵地址、信用卡資料及電話短訊單次密碼。中銀香港特此聲明與該網站及電郵沒有任何關係，並已將有關情況知會香港金融管理局及香港警方。

客戶經電子銀行服務進行交易時，應在瀏覽器直接輸入中銀香港網址 (www.bochk.com)，或經官方應用程式商店或可信來源下載的中銀香港流動應用程式，接駁至網上銀行或手機銀行賬戶，切勿透過電郵、網上的超連結、二維條碼或附件登入該等賬戶或提供個人資料(包括密碼)。有關電子銀行服務的保安資訊，請瀏覽 www.bochk.com/tc/security.html。

中銀香港建議客戶應先核實任何聲稱由中銀香港發出的電郵，切勿開啟可疑電郵及其附件，並應即時將其刪除。此外，如客戶曾登入上述偽冒網站提供個人資料，應即時致電中銀香港客戶服務熱線(852) 3988 2388 (選取語言後，按 3、#、2) 及與香港警方聯絡。



以下為偽冒電郵的截圖：(只有英文版)

Subject: BOC Customer Satisfaction Survey

BOC Rewards,

650 lucky customer have been selected to participate in our quick and easy question surveys, in return you will receive a 110\$HKD .

Subject : BOC Customer Satisfaction Survey
Rewards : 110\$HKD (or) 3000 Miles (Cathay Pacific)
Time: 3 minutes

BOC is committed to providing its customers with the best service and quality. In line with our commitment to continuous improvement, we are looking to examine our current performance across a broad range of issues critical to our success.

The best way to do this is by asking you to participate in this customer satisfaction survey and to provide us with your opinion on how BOC is currently performing.

What do you have to do?

The customer survey is web-based and is set out in a number of sections. Please click on the link below to start the customer survey:


[> BOC Rewards : Take the survey](#)

[Participate in our survey](#)

[Claim rewards](#)

[Do it again !](#)

以下為偽冒網站的截圖：(只有英文版)

 中國銀行(香港)
BANK OF CHINA (HONG KONG)

We welcome your feedback on our BOC website.

Thank you for taking the time to complete the survey. It will take about few minutes.
Your feedback will help us improve our websites.

1. **Based on your experience with BOC website today, how would you rate your overall satisfaction with our website?**

5 – Highly Satisfied
 4 – Quite Satisfied
 3 – Neutral
 2 – Not Quite Satisfied
 1 – Not Satisfied at all

2. **What is the purpose of your visit today (please select all that apply)?**

Look for information about BOC
 Look for promotions
 Login to BOC iBanking
 Apply for products
 Get in touch with the bank
 Find some research articles
 Others, pls specify

3. **Did you find what you are looking for?**

Yes
 No

偽冒網站截圖 (續):

1. Select Reward Type 2. Personal Details 3. Confirmation 4. Acknowledgement

Type of Offers Applied



FRP1801-WEBSITE

Thank you for taking our survey !

Customer Satisfaction Survey®

Survey Rewards

Please select a reward offer below:

 Up to 3,000 Miles  Up to BOC\$1100 Rewards

I hereby confirm to read and accept the [Terms & Conditions](#)

NEXT

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偽冒網站截圖 (續):

1. Select Card Type **2. Personal Details** 3. Confirmation 4. Acknowledgement

Personal Details

Note: All applicants must be Hong Kong residents over 18 years of age. Please fill in your application details below in **English**.

Current phone number

Date of Birth

Email address*

Reward Scheme BOC\$ Redemption Scheme

BOC Card number - - -


Expiration Date
Month Year

CVV / CVC number on Existing Principal Card (What is CVV / CVC number?)

*A verification sms will be sent to you upon completion of the application process.

NEXT

偽冒網站截圖 (續):


 中國銀行(香港)
BANK OF CHINA (HONG KONG)

1. Select Card Type 2. Personal Details 3. Confirmation 4. Acknowledgement

Verified by
VISA



MasterCard
SecureCode.

AMERICAN EXPRESS
SafeKey™



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偽冒網站截圖（續）：

X
 中國銀行(香港) | 信用卡
BANK OF CHINA (HONG KONG) | Credit Card 

Please enter your one time password (just been sent to your mobile phone by SMS) in the field below and click "Submit" to agree and accept the Terms and Conditions of BOC Credit Card "One Time Password" Online Security Service.

Verification Code

[RESEND CODE](#)

[Need help?](#) | [Terms and Conditions](#)

中國銀行（香港）有限公司謹啟
2022年2月17日