

21 February 2022

### **Notice on BOCHK Branch Services**

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that some branches will be temporarily closed from 21 February (Monday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Stanley Branch, Queen's Road West (Sheung Wan) Branch, 409 Hennessy Road Branch, Wyndham Street Branch, Mong Kok (Silvercorp Int'l Tower) Branch, Chuk Yuen Estate Banking Services Centre, Lam Tin Branch, Tai Yau Street Branch, Tseuk Luk Street Wealth Management Centre, Choi Yuen Plaza Branch, Lung Hang Estate Branch, Tseung Kwan O Plaza Branch, Fanling Centre Branch, Clague Garden Branch, City One Sha Tin Branch, Cheung Fat Estate Branch and East Point City Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In support of the epidemic prevention work, the services of Yuen Long (Hang Fat Mansion) Branch, Sham Tseng Branch, Flora Plaza Branch and Sha Kok Estate Branch will also be temporarily closed from 21 February (Monday) until further notice.

In addition, some branches which were temporarily closed earlier will resume services from 21 February (Monday). These branches include: Central District (Wing On House) Branch, Quarry Bay Branch, Ma Tau Wai Road Branch, Kwun Tong Plaza Branch, To Kwa Wan Branch, Olympian City Branch, 194 Cheung Sha Wan Road Branch, China Hong Kong City Wealth Management Centre, Humphrey's Avenue Branch, Kowloon Plaza Branch, Mei Foo Mount Sterling Mall Branch, Sheung Shui Branch, Tin Shui Wai Branch, Castle Peak Road (Tsuen Wan) Wealth Management Centre, Castle Peak Road (Tsuen Wan) Branch, Tuen Mun Town Plaza Branch, Tuen Mun Fa Yuen Branch and Tuen Mun San Hui Branch. Those which were temporarily closed due to confirmed infection of employees have been thoroughly cleaned and disinfected. The employees of those branches have tested negative for COVID-19. The Bank has adopted preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have also been implemented.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

**Table 1: The services of the following branches will be suspended until further notice due to confirmed COVID-19 infection of employees**

<b>Branch Name</b>	<b>Branch Address</b>	<b>Last Working Day of the Employee</b>
<b>Hong Kong</b>		
Stanley Branch	Shop No.301B, Stanley Plaza	18 February (Friday)
Queen's Road West (Sheung Wan) Branch	2-12 Queen's Road West, Sheung Wan	18 February (Friday)
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai	18 February (Friday)
Wyndham Street Branch	G/F, South China Building, 1-3 Wyndham Street, Central	18 February (Friday)
<b>Kowloon</b>		
Mong Kok (Silvercorp Int'l Tower) Branch	Shop B, 707-713 Nathan Road, Mong Kok	17 February (Thursday)
Chuk Yuen Estate Banking Services Centre	Shop S001A, G/F, Chuk Yuen Plaza, Chuk Yuen South Estate	17 February (Thursday)
Lam Tin Branch	Shop 12, 49 Kai Tin Road, Lam Tin	18 February (Friday)
Tai Yau Street Branch	35 Tai Yau Street, San Po Kong	18 February (Friday) <sup>#</sup>
Tseuk Luk Street Wealth Management Centre	86 Tseuk Luk Street, San Po Kong	
<b>New Territories</b>		
Choi Yuen Plaza Branch	Shop R9-10, 3/F, Choi Yuen Plaza, Sheung Shui	15 February (Tuesday)
Lung Hang Estate Branch	103 Lung Hang Commercial Centre, Shatin	16 February (Wednesday), 18 February (Friday)
Tseung Kwan O Plaza Branch	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O	17 February (Thursday)
Fanling Centre Branch	Shop 2D-E & H, Fanling Centre, Fanling	18 February (Friday)
Clague Garden Branch	Shop 1-3, Commercial Complex, Clague Garden Estate, 24 Hoi Shing Road, Tsuen Wan	18 February (Friday)
City One Sha Tin Branch	Shop Nos. 24-25, G/F, Fortune City One Plus, No.2 Ngan Shing Street, Shatin	18 February (Friday)
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi	18 February (Friday)



Branch Name	Branch Address	Last Working Day of the Employee
<b>New Territories</b>		
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O	19 February (Saturday)

# The employee has reported for duty at Tai Yau Street Branch and Tseuk Luk Street Wealth Management Centre.

**Table 2: The services of the following branches will be suspended until further notice in support of the epidemic prevention work**

Branch Name	Branch Address
<b>New Territories</b>	
Yuen Long (Hang Fat Mansion) Branch	8-18 Castle Peak Road, Yuen Long
Sham Tseng Branch	Shop G1 & G2, Rhine Garden, Sham Tseng
Flora Plaza Branch	Shop 28, Flora Plaza, 88 Pak Wo Road, Fanling
Sha Kok Estate Branch	Shop 39, Sha Kok Shopping Centre, Sha Kok Est, Shatin

**Table 3: The services of the following branches will be resumed on 21 February (Monday)**

Branch Name	Branch Address
<b>Hong Kong</b>	
Central District (Wing On House) Branch	B/F-2/F, Wing on House, 71 Des Voeux Road Central
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay
<b>Kowloon</b>	
Ma Tau Wai Road Branch	47-49 Ma Tau Wai Road, Hung Hom
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road
194 Cheung Sha Wan Road Branch	194-196 Cheung Sha Wan Road, Sham Shui Po
China Hong Kong City Wealth Management Centre	Shop 1, UG/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Mei Foo Mount Sterling Mall Branch	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen
<b>New Territories</b>	
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui
Tin Shui Wai Branch	Shop G65, G/F, +Woo(Phase 1), 12-18 Tin Yan Road, Tin Shui Wai

<b>Branch Name</b>	<b>Branch Address</b>
<b>New Territories</b>	
Castle Peak Road (Tsuen Wan) Wealth Management Centre	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun
Tuen Mun Fa Yuen Branch	Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun

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