

22 February 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that some branches will be temporarily closed from 22 February (Tuesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Central District (Wing On House) Branch, Sheung Wan Branch, Wan Chai (China Overseas Building) Branch, Shek Tong Tsui Branch, Kam Wa Street Branch, North Point (Hang Ying Building) Branch, Whampoa Garden Branch, To Kwa Wan Branch, Kowloon Plaza Branch, Hoi Yuen Road Branch, Ha Kwai Chung Branch, Tai Wai Branch and Castle Peak Road (Yuen Long) Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In addition, Festival Walk Branch and Tsim Sha Tsui Branch, which were temporarily closed earlier due to confirmed infection of employees, will resume services from 22 February (Tuesday). These branches have been thoroughly cleaned and disinfected. The employees of those branches have tested negative for COVID-19. The Bank has adopted preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have also been implemented.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

Table 1: The services of the following branches will be suspended from 22 February (Tuesday) until further notice

Branch Name	Branch Address	Last Working Day of the Employee
Hong Kong		
Central District (Wing On House) Branch	B/F-2/F, Wing On House, 71 Des Voeux Road Central	21 February (Monday)
Sheung Wan Branch	Shop 1-4, G/F, Tung Hip Comm'l Bldg., 244-248 Des Voeux Rd Central	22 February (Tuesday)
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai	11 February (Friday)

Branch Name	Branch Address	Last Working Day of the Employee
Hong Kong		
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui	16 February (Wednesday)
		17 February (Thursday)
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan	21 February (Monday)
North Point (Hang Ying Building) Branch	Shop B1, 318-328 King' s Road, North Point	21 February (Monday)
Kowloon		
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom	16 February (Wednesday)
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan	21 February (Monday)
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road	21 February (Monday)
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong	21 February (Monday)
New Territories		
Ha Kwai Chung Branch	192-194 Hing Fong Road, Kwai Chung	17 February (Thursday)
Tai Wai Branch	74-76 Tai Wai Road, Sha Tin	21 February (Monday)
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long	18 February (Friday)

Table 2: The services of the following branches will be resumed from 22 February (Tuesday)

Branch Name	Branch Address
Kowloon	
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui

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