

23 February 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that some branches will be temporarily closed from 23 February (Wednesday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Chai Wan Branch, Lee Chung Street Branch, Happy Valley Wealth Management Centre, Wang Kwun Road Branch, Kowloon Bay Branch, Telford Plaza Branch, 26 Fu Yan Street Branch, 194 Cheung Sha Wan Road Branch, Tsuen Wan Branch, Sheung Kwai Chung Branch, Maritime Square Wealth Management Centre and Kau Yuk Road Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In addition, Ma Tau Kok Road Branch, Shanghai Street (Prince Edward) Branch and Ma On Shan Plaza Branch, which were temporarily closed earlier due to confirmed infection of employees, will resume services from 23 February (Wednesday). These branches have been thoroughly cleaned and disinfected. The employees of those branches have tested negative for COVID-19. The Bank has adopted preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have also been implemented.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

**Table 1: The services of the following branches will be suspended from 23 February (Wednesday) until further notice**

Branch Name	Branch Address	Last Working Day of the Employee
<b>Hong Kong</b>		
Chai Wan Branch	Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan	16 February (Wednesday)
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan	18 February (Friday)
Happy Valley Wealth Management Centre	Nos. 49-51A, Sing Woo Road, Happy Valley	22 February (Tuesday)

Branch Name	Branch Address	Last Working Day of the Employee
<b>Kowloon</b>		
Wang Kwun Road Branch	Unit G1, G/F, Nan Fung Commercial Centre, 19 Lam Lok Street, Kowloon Bay	18 February (Friday)
Kowloon Bay Branch	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay	21 February (Monday)
Telford Plaza Branch	Shop Unit, P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay	22 February (Tuesday)
26 Fu Yan Street Branch	26-32 Fu Yan Street, Kwun Tong	22 February (Tuesday)
194 Cheung Sha Wan Road Branch	194-196 Cheung Sha Wan Road, Sham Shui Po	21 February (Monday)
<b>New Territories</b>		
Tsuen Wan Branch	297-299 Sha Tsui Road, Tsuen Wan	21 February (Monday)
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung	22 February (Tuesday)
Maritime Square Wealth Management Centre	Shop 309A-B, Level 3, Maritime Square, Tsing Yi	18 February (Friday)
Kau Yuk Road Branch	18-24 Kau Yuk Road, Yuen Long	18 February (Friday)

**Table 2: The services of the following branches will be resumed from 23 February (Wednesday)**

Branch Name	Branch Address
<b>Kowloon</b>	
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok
<b>New Territories</b>	
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan

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