

24 February 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that some branches will be temporarily closed from 24 February (Thursday) until further notice as there are branch employees preliminarily tested positive for COVID-19. These branches include: Heng Fa Chuen Branch, South Horizons Branch Safe Box Service Centre, Diamond Hill Branch, Kwun Tong Plaza Branch, Mong Kok Branch, Prince Edward Branch, Humphrey's Avenue Branch, Luen Wo Market Branch, Castle Peak Road (Tsuen Wan) Wealth Management Centre, Castle Peak Road (Tsuen Wan) Branch, Sheung Shui Branch and Tuen Mun Town Plaza Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

In addition, some branches which were temporarily closed earlier will resume services from 24 February (Thursday). These branches include: 409 Hennessy Road Branch, North Point (King's Centre) Branch, Yau Tong Branch, Mong Kok (Silvercorp Int'l Tower) Branch, Tai Po Branch, Fo Tan Branch, Fanling Centre Branch, Yuen Long Branch and Kwai Chung Plaza Branch. Those which were temporarily closed due to confirmed infection of employees have been thoroughly cleaned and disinfected. The employees of those branches have tested negative for COVID-19. The Bank has adopted preventive measures at branches. Customers entering BOCHK branches are required to have their temperature taken and to wear a face mask. Meanwhile, special crowd control and queuing measures have also been implemented.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches will be suspended from 24 February (Thursday) until further notice

Branch Name	Branch Address	Last Working Day of the Employee
Hong Kong		
Heng Fa Chuen Branch	Shop 205-208, East Wing Shopping Ctr, Heng Fa Chuen, Chai Wan	17 February (Thursday), 18 February (Friday)
South Horizons Branch Safe Box Service Centre	Shop 118, Marina Square East Centre, Ap Lei Chau	18 February (Friday)

Branch Name	Branch Address	Last Working Day of the Employee
Kowloon		
Diamond Hill Branch	G107 Plaza Hollywood, Diamond Hill	21 February (Monday)
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong	21 February (Monday)
Mong Kok Branch	589 Nathan Road, Mong Kok	22 February (Tuesday)
Prince Edward Branch	774 Nathan Road	23 February (Wednesday)
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui	23 February (Wednesday)
New Territories		
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling	22 February (Tuesday)
Castle Peak Road (Tsuen Wan) Wealth Management Centre	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan	22 February (Tuesday)
Castle Peak Road (Tsuen Wan) Branch	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan	23 February (Wednesday)
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui	23 February (Wednesday)
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun	23 February (Wednesday)

Table 2: The services of the following branches will be resumed from 24 February (Thursday)

Branch Name	Branch Address
Hong Kong	
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
North Point (King's Centre) Branch	193-209 King's Road, North Point
Kowloon	
Yau Tong Branch	Shop G1-G27, Ka Fu Arcade, Yau Tong Centre
Mong Kok (Silvercorp Int'l Tower) Branch	Shop B, 707-713 Nathan Road, Mong Kok
New Territories	
Tai Po Branch	68-70 Po Heung Street, Tai Po Market
Fo Tan Branch	Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin
Fanling Centre Branch	Shop 2D-E & H, Fanling Centre, Fanling
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung

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